

User Manual for UJALA Products

LIVE URL: <https://digitalseva.csc.gov.in/> in any browser (google chrome is recommended)

This is a common URL using which the following 3 appliances can be issued:

- **9W LED Bulb**
- **20W LED Tubelight**
- **50W Ceiling Fan**

How to Place an Order on our Portal?

1. Login

Enter User Name and Password.



Remember me

SIGN IN

[Forgot password](#)

Welcome to Digital Seva Connect

Gateway to CSC Network!

Digital Seva Connect is a secure authentication system for connecting our users to services available on Digital Seva portal. Enter your username and password here to authenticate your log-in and enjoy seamless access to Digital Seva portal.

support@csc.gov.in

1800 3000 3468

[Digitalseva](#)

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digitalseva.csc.gov.in/services/100

SERVICES GOVERNMENT INSURANCE ELECTRICITY RECHARGE AADHAAR FINANCIAL TRAVEL

Services

eesl


Categories

- Aadhaar
- Agriculture
- Education

Ujala - EESL
Energy Efficiency Services Limited (EESL)
Others
Click Here

Items 101 - 200 of 192 total




Dashboard > Services

 **WELCOME TO INTEGRATED WEB PORTAL**

Sign In to your Account

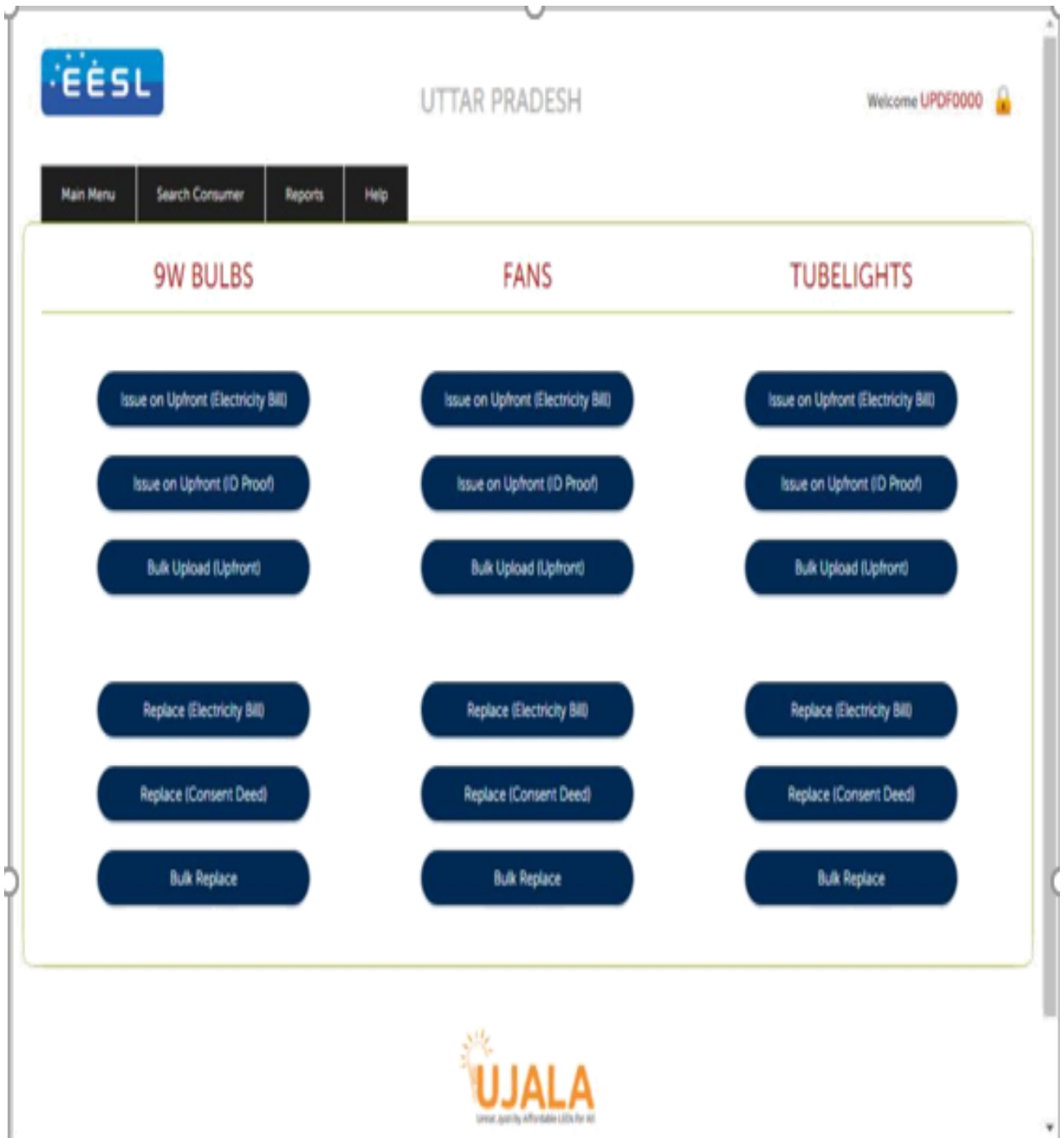
Login

If you are a CSC/VLE agent, then [click here to login](#)

2. Main Menu Page

After login, Menu screen will be shown.



3. Placing a new Order

The VLEs will be able to place a new order for requesting LED Bulb / Ceiling Fan / LED Tubelight. The details including mobile number, address, payment details, order quantity etc will be provided.

Issue Appliance Replace Appliance **Order** Search Consumer Stock Balance Reports Help

PLACE YOUR ORDER

Personal Details

Name	<input type="text"/>	PAN Number	<input type="text"/>
Email ID	<input type="text"/>	Mobile Number	<input type="text"/>
Registered Address	N/A		

Order Details

Order Quantity	<input type="button" value="BULB"/> <input type="button" value="FAN"/> <input type="button" value="TUBE"/> <small>@ 70 @ 1110 @ 220</small>	Delivery Address (with PinCode)	<input type="text" value="DETAILED ADDRESS"/> <input type="text" value="PIN Code"/>
Circle	-- Select --	Division	<input type="text"/>
Office Name	<input type="text"/>		
Amount to Pay	Rs. 0.00		
Enter Captcha	<input type="text"/> 109C <input type="button" value="refresh"/>		

Declaration: I/We hereby declare that all the information as mentioned above is true to best of my knowledge.
Note: Bulbs can be ordered in multiples of 50, Fans can be ordered in multiples of 4 & Tubelights can be ordered in multiples of 20 only.
Note: The Commission of the VLE will be paid at the month end after sale. Kindly ensure you have sufficient Wallet balance before final confirmation of the Order.

Fill all the mandatory fields (in this page everything is mandatory)

After saving the order, a review screen will appear where the user can review the details and then submit the order.

CONFIRM YOUR ORDER

Personal Details

Name: ABC ENTERPRISES	PAN: ASDFR45600
Email ID: ujala@cruxbytes.com	Mobile Number: 9422191611

Order Details

Payment Mode: CSCWALLET	Delivery Address: SUNRISE BUSINESS PARK THANE, Pin: 124567
Quantity Ordered: 9W Bulbs: 400	
Total Amount (Rs): 28000.00	

Declaration: I/We hereby declare that all the information as mentioned above is true to best of my knowledge.

4. Wallet system

In case of CSC VLEs the users will be taken to the payment gateway / wallet of CSC where they can put in their authentication along with Pin details. The payment will then get deducted from their wallet and then they can see an order confirmation screen.

The screenshot shows the CSC 'Pay by Wallet' interface. On the left, a purple box contains the following details:

- SALE AMOUNT: - ₹ 1
- WALLET AMOUNT: - ₹ 1
- In Words: - Rs One Only

On the right, the transaction details are as follows:

- Amount to Pay: ₹ 1
- CSC Reference No.: 7271161414940002
- Date: 2017-09-29 16:14:41
- CSC ID: 500100100013
- Password: [Redacted]
- Buttons: Validate, Cancel

Below the transaction details is a red banner with the text: "Safe, Secure & Swift" and "© 2017 CSC E-Governance Services India Limited. All right reserved."

The screenshot shows the CSC E-Wallet authentication screen. At the top, there is a red banner with the following details:

- Ref: DPG461388503381
- Amount: 1.00
- Wallet ID: 500100100013

Below the banner, the text "Rs One Only" is displayed. The main heading is "CSC Wallet Authentication". At the bottom, there is a "Wallet Pin" input field, a "PAY" button, and a "Cancel" button.



DPG929617968018 1.00 500100100013

Bill

Amount

Wallet ID

Your payment was successful. Please wait or click link below to go back to merchant.

CSC Wallet Authentication

Cancel

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Design: CSC, 2016



Pay Page Redirecting to Merchant Site

Payment Successful

Please Wait while we redirect you to Merchant Site

Please be patient while your transaction is being processed.


Do not "Close the window" or press "Refresh/F5" or hit the "Browser Back Forward" button.

Safe, Secure & Swift

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Confirmation Screen

Order successfully placed and now 'Print' can be taken.

JAMMU AND KASHMIRWelcome 50000100013

[Main Menu](#) [Search Consumer](#) [Reports](#) [Help](#)

ORDER PLACED

Your Order has been placed successfully. The reference Order No is: 63

Personal Details

Your Name: ABC ENTERPRISES	PAN: ASOPR45600
Email ID: ujalaj@cruxbytes.com	Mobile Number: 9422191611

Order Details

Order No: 63	Payment Details: 20170929161939944849
Payment Mode: CSCWALLET	Delivery Address: SUNRISE BUSINESS PARK, THANE, Pin: 124567
Quantity Ordered: 9W Batts, 400	Order Status: Order Placed
Total Amount Paid (Rs): 28,000.00	

Note: The above amount has been received* as security deposit for the stock to be transferred against the order placed by you. EESL will shortly contact you.
*Subject to verification of the successful credit into our Bank Account.

[Print](#)

Activate Windows
[Go to Settings to activate Windows](#)

Click on 'Yes, Print Online' the Order Receipt Copy will be generated as below.

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDFIOC155441

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Change Password Help

ORDER PLACED

Your Order has been placed successfully. The reference Order No is: 5

Personal Details
Your Name: DIXIT FILLING CENTRE
Email ID: vsingh1@eesl.co.in

Order Details
Order No: 5
Payment Mode: NEFT
Quantity Ordered: 9W Bulbs: 250 Fans: 4 Led Tubes: 20
Total Amount Paid (Rs): 24,380.00

Delivery Address: VILL.- SHEKHAPUR, P.O.- BAHUAR, P.S.- JAMALPUR, Pin: 231302
Order Status: Order Placed

Note: The above amount has been received* as security deposit for the stock to be transferred against the order placed by you. EESL will shortly contact you.
*Subject to verification of the successful credit into our Bank Account.

Print

Print
Total: 1 sheet of paper
doPDF 8
Change...
Pages: All
Copies: 1
Layout: Portrait
Color: Color
More settings
Print using system dialog... (Ctrl+Shift+P)

ORDER RECEIPT

Personal Details
Name: DIXIT FILLING CENTRE
Email ID: vsingh1@eesl.co.in Mobile Number: 7376648180

Order Details
Order No.: 5 Order Date: 28/09/2017 10:31
Payment Mode: NEFT Payment Details: UTR NO. 111122223333, AMOUNT- 24380.00
Quantity Ordered: Bulbs: 250 Fans: 4 Led Tubes: 20 Delivery Address: VILL.- SHEKHAPUR, P.O.- BAHUAR, P.S.- JAMALPUR, Pin: 231302
Representative Name: VIJAY SINGH Representative Contact: 9540569753
Total Amount Paid (Rs): 24,380.00

Note: The above amount has been received* as security deposit for the stock to be transferred against the order placed by you. EESL will shortly contact you.
* Subject to verification of the successful credit into our Bank Account.

Note: After placement of the order, EESL regional team coordinate with VLEs and ask them to collect their order from EESL delivery Location.

5. Order List Page

A report is being provided which will show the list of their orders along with status.

EESL RAJASTHAN Welcome 579839180016

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Help

ORDER LIST

Agency Name: CSC 579839180016 Order Status: Order Placed

Circle: -- Show All -- Division: -- Show All --

Office Name: -- Show All --

Ordered On: 13-09-2017 To 13-10-2017

Clear View in HTML Export To Excel

Issue on Upfront (ID Proof):

Using this VLE can select any option which are available into ID Proof dropdown, then counter needs to enter corresponding Id proof number. If the entered data is invalid, then the software will not accept. Rest of the details can be filled and submitted.

eeslfans.cruxbytes.com/forms/issue-appliance-prepaid.aspx

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Help

ISSUE APPLIANCE ON ID PROOF

Issue Appliance Details On ID Proof

Consumer Name* VIVEK

Circle CHURU

Division XEN(O&M, CHURU)

Office Name AEN(O&M, TARANAGAR)

Balance Stock Bulb:0 Fan:0 TubeLight:0

ID Proof Aadhaar Card IDENTITY NUMBER

Consumer Mobile No.

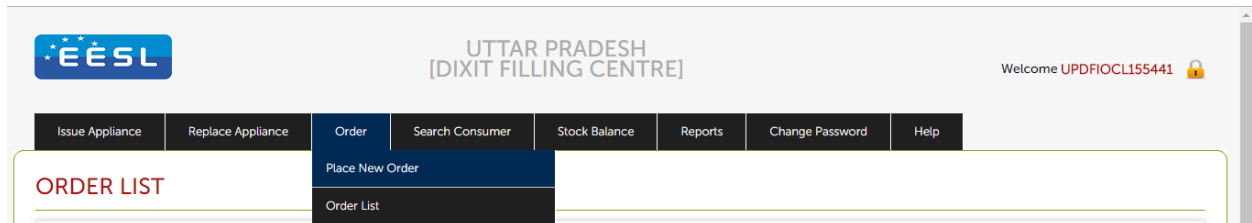
Of Bulbs Issued* 10 PHILIPS (Maximum Eligibility is 10 Pcs & Cost per Bulb is Rs 70)

Amount to Pay Rs. 700

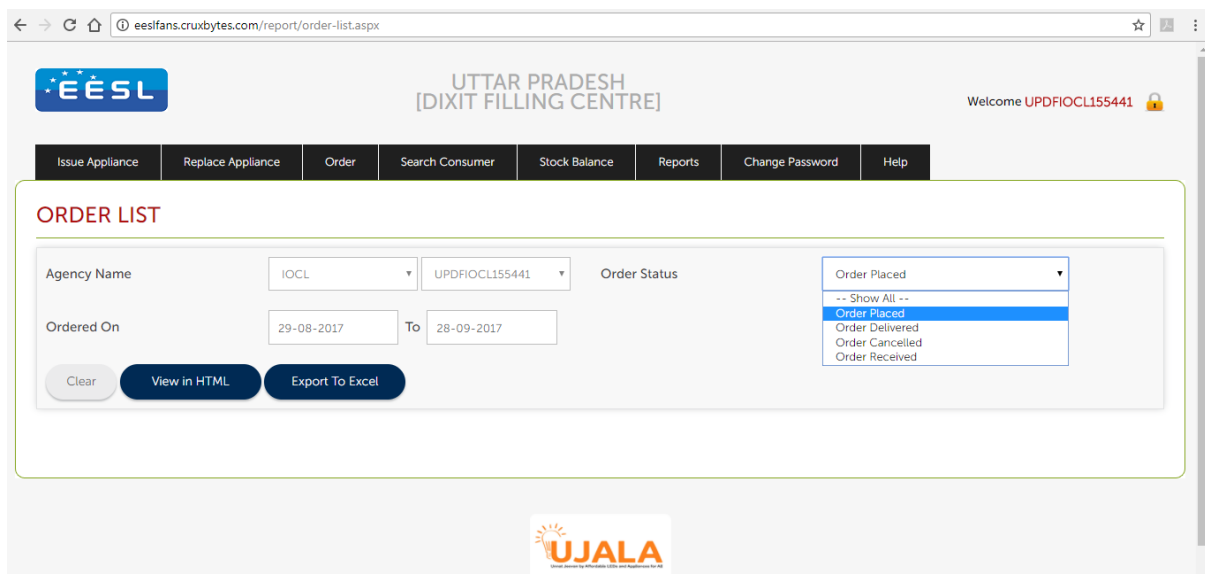
Save & Submit

How to check Order Placed List ?

Go to 'Order' menu option and click 'Order List' to see all your orders placed till date



Once clicked on 'Order List' the following page will appear to select the date range and set filter on order category like Order Placed, Order Delivered, Order Received and Order Cancelled (if any)



eesifans.crubytes.com/report/order-list.aspx

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDFIOCL155441

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Change Password Help

ORDER LIST

Agency Name: IOCL Agency Code: UPDFIOCL155441 Order Status: Order Placed

Ordered On: 29-08-2017 To: 28-09-2017

Clear View in HTML Export To Excel

Report

2 Records Found.

Order No	Agency	Ordered By	Bulb Qty	Fan Qty	TubeLight Qty	Ordered On	Delivery Address	Payment Details	Delivery Date	Total Amount	Comments	Status Code
4	IOCL	UPDFIOCL155441	250	4	20	27/09/2017 18:22	VNDJVDVDSAHDSJ, Pin: 231302	NEFT:DDDVDKJDKJVBFBVVKJFB, DJFDVHDBDS		24380.00		Order Placed
5	IOCL	UPDFIOCL155441	250	4	20	28/09/2017 10:31	VILL - SHEKHAPUR, P.O - BAHUAR, P.S. - JAMALPUR, Pin: 231302	NEFT:UTR NO. 11112223333, AMOUNT- 24380.00		24380.00		Order Placed

How to see Stock Status?

eesifans.crubytes.com/forms/csc-stock-balance.aspx

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDFIOCL155441

Issue Appliance Replace Appliance Order Search Consumer **Stock Balance** Reports Change Password Help

STOCK BALANCE DETAILS

Dear UPDFIOCL155441,

Your stock balance is as follows:
Balance Stock Bulb: 503 Fan: 12 TubeLight: 42

6. Distribution List:

eesifans.crubytes.com/report/fan-distribution-list.aspx#

EESL RAJASTHAN Welcome 579839180016

Issue Appliance Replace Appliance Order Search Consumer Stock Balance **Reports** Help

DISTRIBUTION LIST

In this report, you can download individual entries of the consumers who availed Appliances under this

Appliance Type: 9W LED BULB Issued By: CSC Agency Code: 579839180016

Consumer Type: -- Show All -- Payment Option: -- Show All --

Discom: -- Show All -- Circle: -- Show All --

Division: -- Show All -- Office Name: -- Show All --

Period: 16-10-2017 To: 16-10-2017 Distribution Mode: -- Show All --

Clear View in HTML Export To Excel

- Distribution List
- Distribution Summary
- Replace Appliance List

Consent Deed Generated

← → ↻ 🏠 eesfans.cruxbytes.com/forms/issue-appliance-prepaid.aspx

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDFIOCL155441

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Change Password Help

ISSUE APPLIANCE ON ID PROOF

Issue Appliance Details On ID Proof

Consumer Name*
VIJAY SINGH

Consumer Mobile No.
9540569753

ID Proof
Aadhaar Card
123445677891

Balance Stock Bulb: 503 Fan: 12 TubeLight: 42

Of Bulbs Issued* 3 CROMPTON GREAVES
(Maximum Eligibility is 1000 Pcs & Cost per Bulb is Rs 70)

Of Fans Issued* 1 MARC ENTERPRISES PVT LTD
(Maximum Eligibility is 100 Pcs & Cost per Fan is Rs 1200)

Of Tubelights Issued* 1 SURYA ROSHNI
(Maximum Eligibility is 1000 Pcs & Cost per Tubelight is Rs 220)

Amount to Pay **Rs. 1630**

Save & Submit

Print
Total: 2 sheets of paper
Print Cancel

Destination doPDF 8
Change...

Pages All
e.g. 1-5, 8, 11-13

Copies 1

Layout Portrait

Color Color

More settings
Print using system dialog... (Ctrl+Shift+P)

Consent Deed

TAX INVOICE

Name, address and GSTIN of the Seller: ENERGY EFFICIENCY SERVICES LIMITED
Name and Address of the Buyer: VIJAY SINGH

Description	Rate (Rs.)	Qty (Pcs.)	Net Price (Rs.)	CGST (Rs.)	SGST /UTGST (Rs.)	Value (Rs.)
3. 20W LED Bulb /HSN 8405	62.50	3	187.50	11.25	11.25	210.00
2. 80W BBE Star Ceiling Fan /HSN 8414	937.50	1	937.50	131.25	131.25	1,200.00
3. 20W Tubelight /HSN 8405	196.42	1	196.42	11.79	11.79	220.00
TOTAL AMOUNT (Rs.)						1,630.00

Total Paid: One Thousand Six Hundred Thirty Rupees Only

Signature/Thumb Impression of Recipient

On behalf of Energy Efficiency Services Limited
For Authorized Person (EESL)

Print
Total: 2 sheets of paper
Print Cancel

Destination doPDF 8
Change...

Pages All
e.g. 1-5, 8, 11-13

Copies 1

Layout Portrait

Color Color

More settings
Print using system dialog... (Ctrl+Shift+P)

Consent Deed

TAX INVOICE (DUPLICATE)

Name, address and GSTIN of the Seller: ENERGY EFFICIENCY SERVICES LIMITED
Name and Address of the Buyer: VIJAY SINGH

Description	Rate (Rs.)	Qty (Pcs.)	Net Price (Rs.)	CGST (Rs.)	SGST /UTGST (Rs.)	Value (Rs.)
3. 20W LED Bulb /HSN 8405	62.50	3	187.50	11.25	11.25	210.00
2. 80W BBE Star Ceiling Fan /HSN 8414	937.50	1	937.50	131.25	131.25	1,200.00
3. 20W Tubelight /HSN 8405	196.42	1	196.42	11.79	11.79	220.00
TOTAL AMOUNT (Rs.)						1,630.00

Total Paid: One Thousand Six Hundred Thirty Rupees Only

Signature/Thumb Impression of Recipient

On behalf of Energy Efficiency Services Limited
For Authorized Person (EESL)

Name: DIXIT FILLING CENTRE
Location:
For any complaints/enquiry, please call at customer care no. 1800-180-3580

7. Replace (Consent Deed)

After click on 'Replace (Consent Deed)' option inside 'Main Menu', below screen will be shown.

In this counter needs to enter Mobile No. or By Consent Deed No to search Consumer.

Click on Search button.

The screenshot shows the EESL RAJASTHAN web application interface. At the top, there is a navigation bar with the EESL logo, the text 'RAJASTHAN', and a user welcome message 'Welcome 579839180016'. Below the navigation bar is a menu with options: 'Issue Appliance', 'Replace Appliance', 'Order', 'Search Consumer', 'Stock Balance', 'Reports', and 'Help'. The main content area is titled 'SEARCH CONSUMER' and contains a search input field, a 'Search' button, and radio buttons for search criteria: 'K No.' (selected), 'By Consent Deed No', and 'By Mobile No'.

The screenshot shows the EESL RAJASTHAN web application interface for the 'REPLACE BY ID PROOF' section. The header includes the EESL logo, 'RAJASTHAN', and 'Welcome 579839180016'. The navigation bar is the same as in the previous screenshot. The main content area is titled 'REPLACE BY ID PROOF' and includes a sub-header '9W LED BULB'. The form contains several input fields and dropdown menus: 'Name*', 'Mobile No', 'Replaced On*' (with a date '13-10-2017'), 'Circle' (with a '-- Select --' dropdown), 'Office Name', 'Qty Replaced*' (with a 'QTY' input and a '-- Select Vendor --' dropdown), 'ID Proof*' (with a '-- Select ID Proof --' dropdown and an 'IDENTITY NUMBER' field), 'Faulty Vendor' (with a '-- Select Vendor --' dropdown), 'Replaced By*' (with a 'CSC' dropdown and a '579839180016' dropdown), and an 'Additional Information' section with a text area for 'Any other comments?'. A 'Save & Submit' button is located at the bottom left. A cartoon lightbulb character is also present in the center of the form.

After click on search button, Consumers Transaction history will be displayed along with replace button. If you want to replace appliance then click on 'Replace' button of the specific transaction row.

The screenshot shows the EESL Uttar Pradesh portal. At the top, there is a navigation bar with 'Main Menu', 'Search Consumer', 'Reports', and 'Help'. The 'SEARCH CONSUMER' section has a search box containing '564565HH45645' and a 'Search Again' button. Below it, there are radio buttons for 'Account ID', 'By Consent Deed No', and 'By Mobile No.'. The 'APPLIANCE ISSUED HISTORY' section contains a table with the following data:

Appliance	Issued On	#	Consent Deed No	Appliance Issued On EHL	Appliance Issued On Upfront	Vendor	Mobile No	Amount Paid (Rs.)	Issued By		
Bulb/W	08/11/2016	564565HH45645	UPDF000000003-M	0	56	BAJAJ ELECTRICAL LIMITED	9987654321	150.00	UPDF0000		Replace
Fan	08/11/2016	564565HH45645	UPDF000000003-M	0	56	USHA INTERNATIONAL	9987654321	61600.00	UPDF0000		Replace
Tube light	08/11/2016	564565HH45645	UPDF000000003-M	0	56	BAJAJ ELECTRICAL LIMITED	9987654321	920.00	UPDF0000		Replace

After clicking on replace button below screen will be shown, in this counter you need to select quantity of appliance which he/she wants to replace and vendor, then click on Save & submit button.

The screenshot shows the 'REPLACE APPLIANCES' form. It contains the following fields and values:

- Account ID: 564565HH45645
- Consumer Name: TEST RAMJI
- Issued Date: 08/11/2016
- Brand: BAJAJ ELECTRICAL LIMITED
- Consentdeed No: UPDF000000003-M
- No. Of Appliance: 2
- Issued By: UPDF0000
- Appliances Replaced: # 1 of 2
- Vendor Name: USHA INTERNATIONAL

There is a 'Save & Submit' button at the bottom left. A cartoon character is visible in the background of the form.

Note: That under UJALA scheme - Energy Efficiency Services Limited offers LED bulb (with 3 years warranty), LED Tube light (with 3 years warranty), Ceiling FAN (with 2.5 years technical warranty) to eligible grid connected domestic consumers.

8. Distribution Summary Report

Distribution report is available in 'Reports' tab.

EESL UTTAR PRADESH Welcome UPD/9999

Main Menu Search Consumer Reports Help

DISTRIBUTION SUMMARY

In this report, you can download Area-wise Summary of the consumers who availed Appliances under this scheme.

Appliance Type: FAN Issued By: EESL, UPD/9999

Consumer Type: -- Show All -- Payment Option: Upfront Payment

District: -- Show All -- Division: -- Show All --

Sub-Division: -- Show All --

Period: 27-12-2015 To 09-12-2016 Group By: Sub-Division

Clear View in HTML Export To Excel

District	Division	Sub-Division	Total Consumer Count	Total Appliances Issued	Total Amount Paid (Rs.)
ALLAHABAD	SDD4444111	DIV444411	1	40	44,000
			1	40	44,000

9. Technical Support

This option is available in 'Help'. Using this page counter needs to enter all his/her details and describe issues/Problems in details or they can attach screenshot file which describes the issue.

E-Mail: support@csc.gov.in

Helpline: 1800 3000 3468

TECHNICAL SUPPORT

For any technical assistance / support please send us an email with the error message at ujala@cruxbytes.com. We will revert back soon.

OR

For a faster response, you can also fill up the form below mentioning precise details of the error.

Username	579839180016	Your Name *	<input type="text"/>
Email Id *	<input type="text"/>	Mobile No.	<input type="text"/>
Your Agency *	<input type="text"/>	Describe Your Problem *	<input type="text"/>

Upload Screenshot/file

10. UJALA Products financials

S. No	Product	MRP	VLE Commission (Exclusive GST)	TDS	Net VLE Commission
1	LED Bulb	70.00	4.00	0.20	3.80
2	LED Tubelight	220.00	9.00	0.45	8.55
3	Ceiling Fan	1110.00	37.00	1.85	35.15