



DIGIPAY

Android Application

USER MANUAL

CSC e- Governance Services India

Limited

This document serves as a guide in better understanding of DigiPay android application to be followed by users. This should only be used as a reference document for understanding the methodology and no part of this document can be used for other purpose other than as defined.

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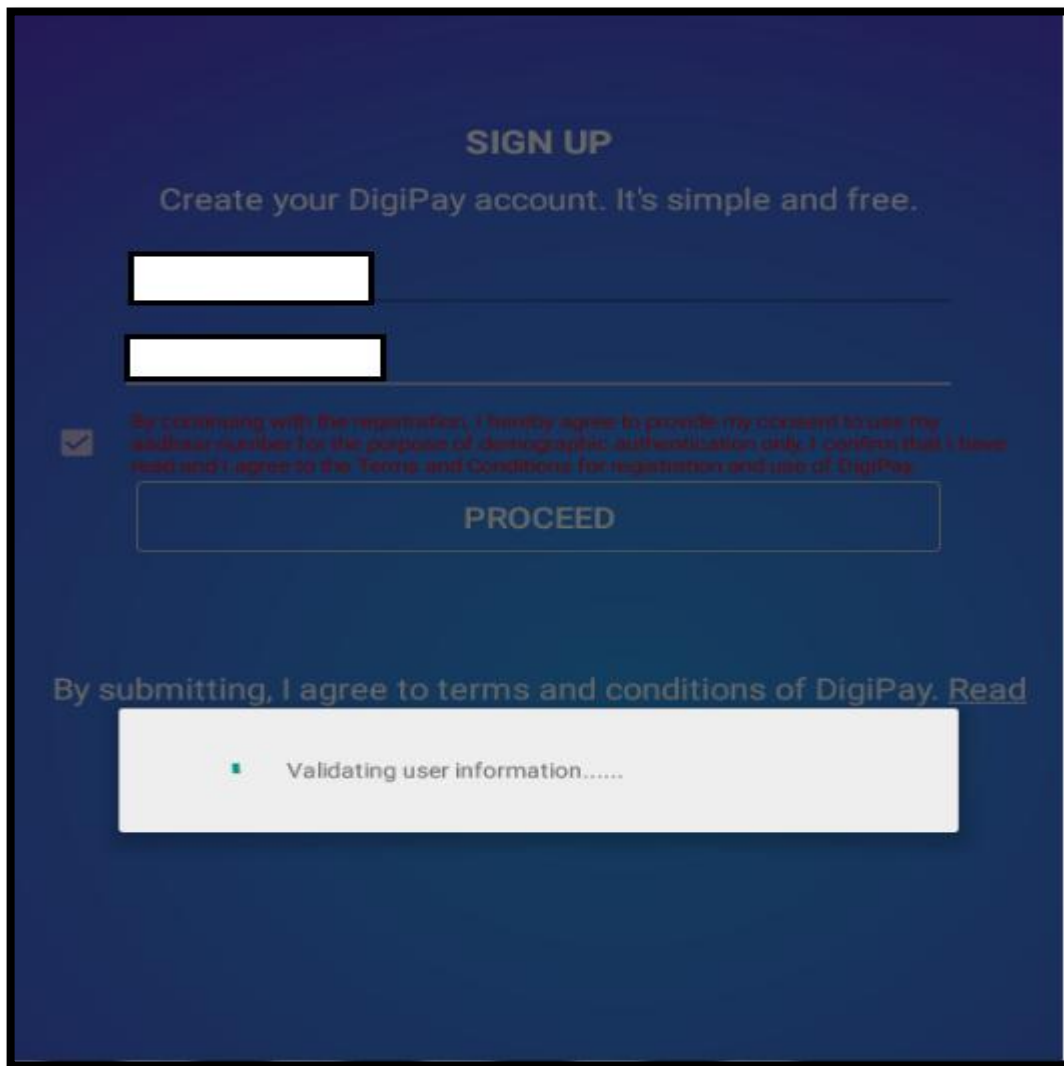
Process to Install DigiPay Android Version:

User/VLE has to install the DigiPay application from **Google Play Store**. The link for the application is as follows: https://play.google.com/store/apps/details?id=com.digipay.csc.digipay_aes

1. To register on the DigiPay Application, user/VLE has to enter his/her **CSC ID** and valid **Aadhaar Number** in the respective fields shown in the figure 1 and click on the **'Checkbox'** to give the consent. To complete the process click on the **'Proceed'** Button as shown in **'Figure 1'**. Please ensure to read the consent thoroughly before clicking on the check box.

Figure 1

2. While the information is validating, user/VLE should not interrupt or refresh the page as shown in Figure 2.



The screenshot shows the 'SIGN UP' page for DigiPay. The header says 'SIGN UP' and 'Create your DigiPay account. It's simple and free.' Below this are two input fields for registration details. A checkbox is checked, and the text reads: 'By continuing with the registration, I hereby agree to provide my consent to use the Aadhaar number for the purpose of biometric authentication only. I confirm that I have read and I agree to the Terms and Conditions for registration and use of DigiPay.' Below this is a 'PROCEED' button. At the bottom, it says 'By submitting, I agree to terms and conditions of DigiPay. [Read](#)'. A white box at the bottom of the form area displays a green checkmark icon and the text 'Validating user information.....'.

Figure 2

3. To sign up into DigiPay account, VLE has to enter the OTP sent on his/her registered mobile number and click on the '**VERIFY OTP**' button as shown in '**figure3**' to validate the CSC id and Aadhaar Number.



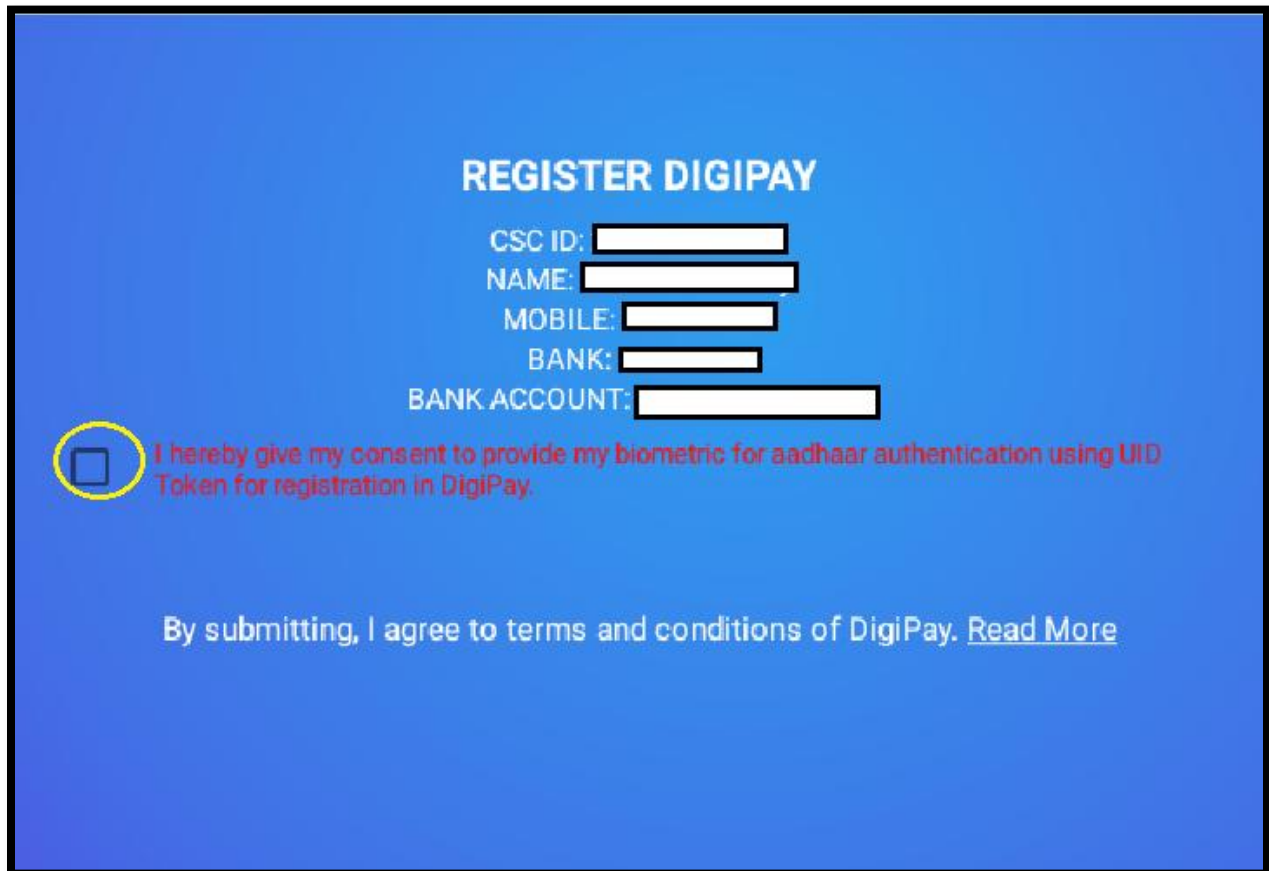
The image shows a 'SIGN UP' screen for DigiPay. The background is a gradient of blue. At the top, the text 'SIGN UP' is in white, bold, uppercase letters. Below it, the text 'Create your DigiPay account. It's simple and free.' is in white. In the center, there is a white input field for an OTP. To the left of the input field, the text 'OTP' is in white, and an orange arrow points from the text to the input field. Below the input field, there is a white button with the text 'VERIFY OTP' in blue, which is circled in red. At the bottom, the text 'By submitting, I agree to terms and conditions of DigiPay. [Read More](#)' is in white, with 'Read More' being a link.

Figure 3

4. After successful validation of OTP, the user's information will be auto displayed on the screen as shown in '**figure 4**'. The Information contain the following fields:
 - CSC ID
 - Name
 - Mobile number
 - Bank Name

- Bank Account Number

User/VLE has to click on '**Checkbox**' field and provide his/her explicit consent. Kindly read the Terms and Conditions by clicking on '**Read More**' option before proceeding further.

The image shows a registration form titled "REGISTER DIGIPAY" on a blue background. The form contains several input fields: "CSC ID:", "NAME:", "MOBILE:", "BANK:", and "BANK ACCOUNT:". Below these fields is a consent statement in red text: "I hereby give my consent to provide my biometric for aadhaar authentication using UID Token for registration in DigiPay." To the left of this text is a small blue square checkbox, which is highlighted with a yellow circle. At the bottom of the form, there is a line of text: "By submitting, I agree to terms and conditions of DigiPay. [Read More](#)".

REGISTER DIGIPAY

CSC ID:

NAME:

MOBILE:

BANK:

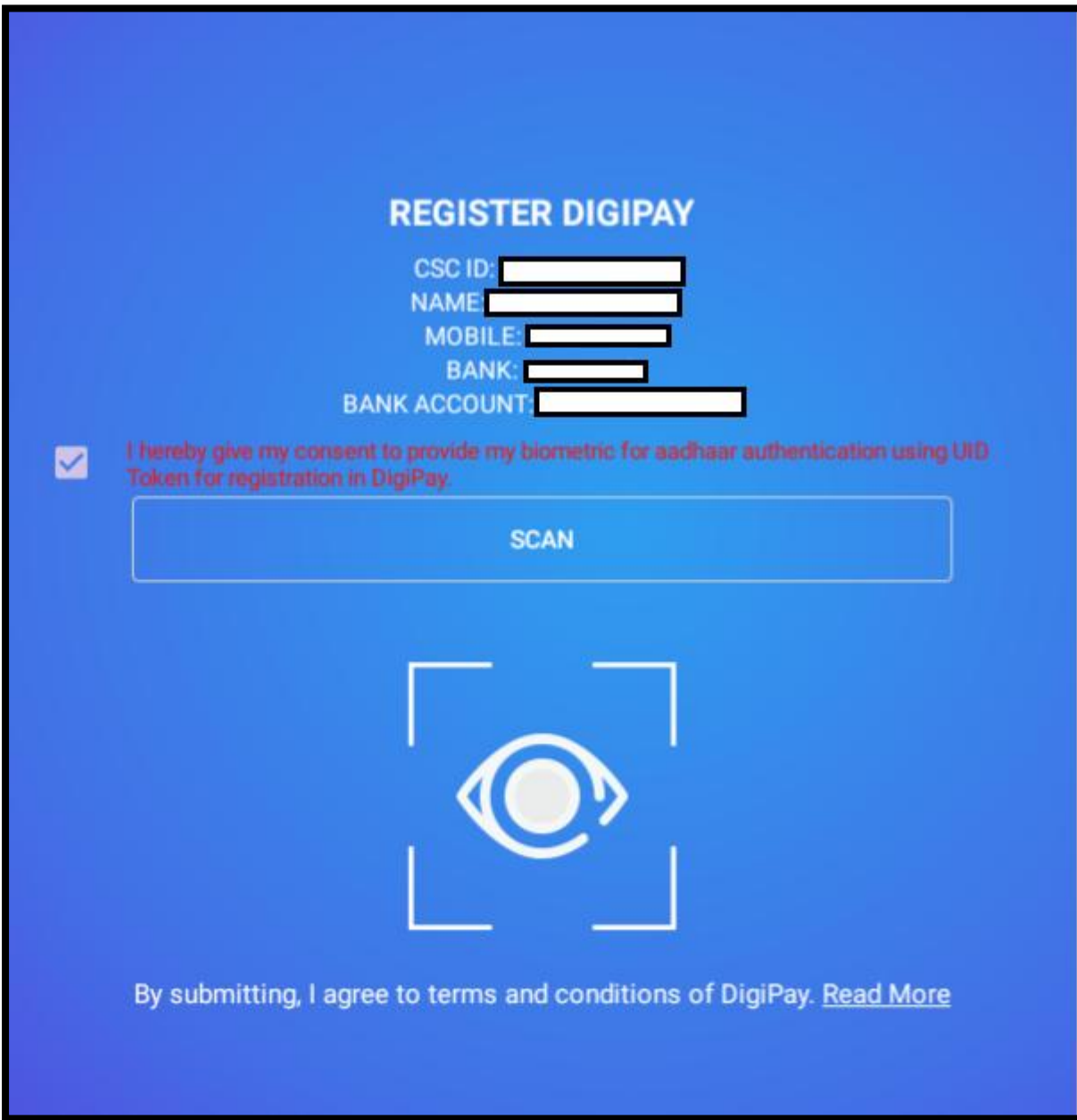
BANK ACCOUNT:

☐ I hereby give my consent to provide my biometric for aadhaar authentication using UID Token for registration in DigiPay.

By submitting, I agree to terms and conditions of DigiPay. [Read More](#)

Figure 4

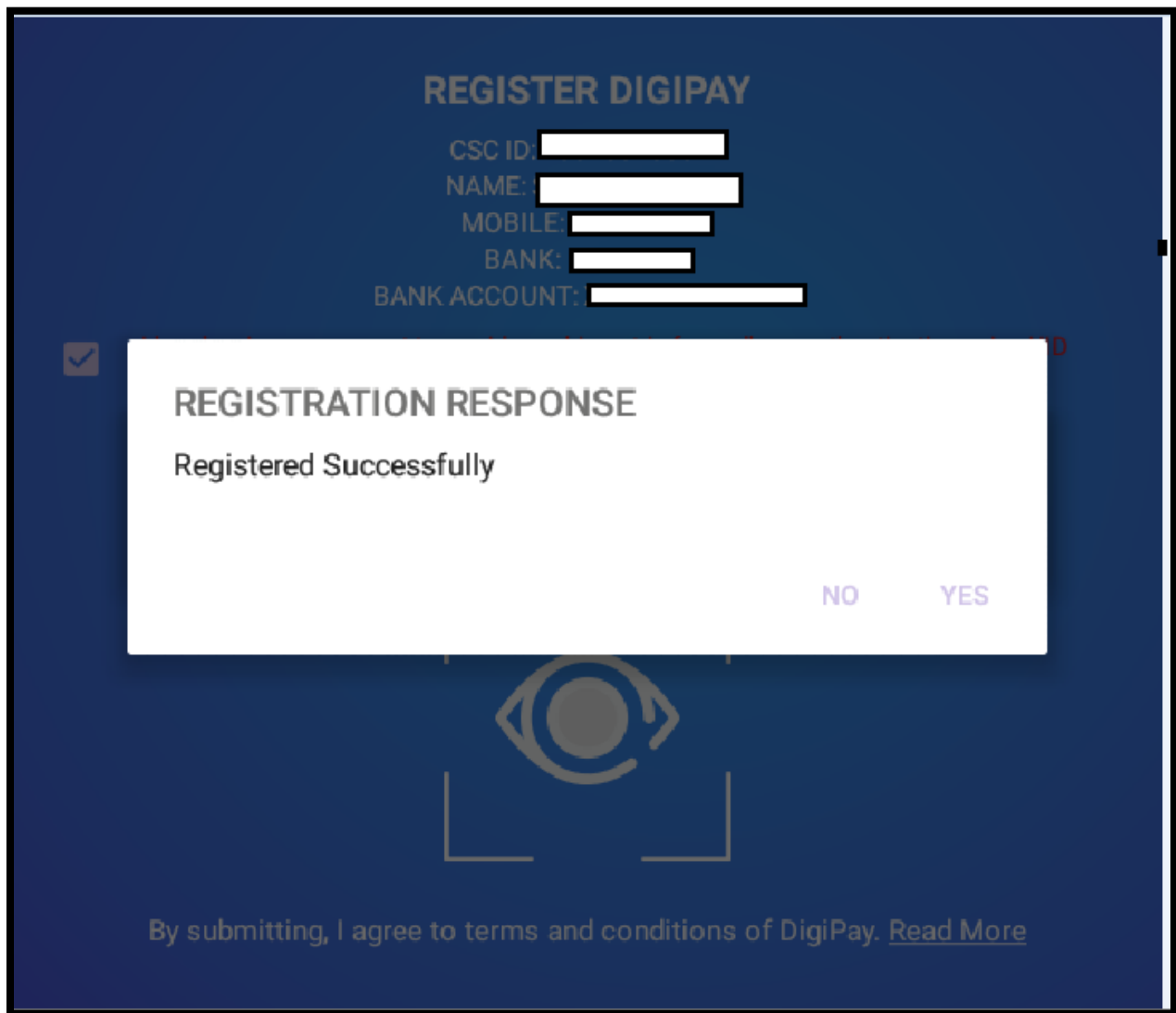
5. To complete the registration process, VLE has to give his/her consent and click on the '**Scan**' button to scan Iris. Scanning is done via biometric mode of authentication. Place your camera in front of your eyes to complete the process as shown in '**figure 5**'.



The image shows a registration screen for DigiPay with a blue background. At the top, the title "REGISTER DIGIPAY" is centered in white. Below it are five input fields: "CSC ID:", "NAME:", "MOBILE:", "BANK:", and "BANK ACCOUNT:", each followed by a white rectangular box. A red checkmark icon is to the left of a red text line: "I hereby give my consent to provide my biometric for aadhaar authentication using UID Token for registration in DigiPay." Below this is a large white rectangular button with the word "SCAN" in blue. Under the button is a white icon of an eye inside a square frame, representing a biometric scanner. At the bottom, in white text, it says "By submitting, I agree to terms and conditions of DigiPay. [Read More](#)".

Figure 5

6. After successful authentication, User/VLE will be registered successfully on DigiPay App. The message to register successfully on DigiPay app will be auto displayed on the screen as shown in '**figure 6**'.



The image shows a registration form titled "REGISTER DIGIPAY" on a dark blue background. The form includes input fields for "CSC ID:", "NAME:", "MOBILE:", "BANK:", and "BANK ACCOUNT:". A white modal box in the center displays the message "REGISTRATION RESPONSE" and "Registered Successfully". To the left of the modal is a checked checkbox. Below the modal are "NO" and "YES" buttons. At the bottom of the form is a large eye icon and a line of text: "By submitting, I agree to terms and conditions of DigiPay. [Read More](#)".

REGISTER DIGIPAY

CSC ID:

NAME:

MOBILE:

BANK:

BANK ACCOUNT:

☒

REGISTRATION RESPONSE

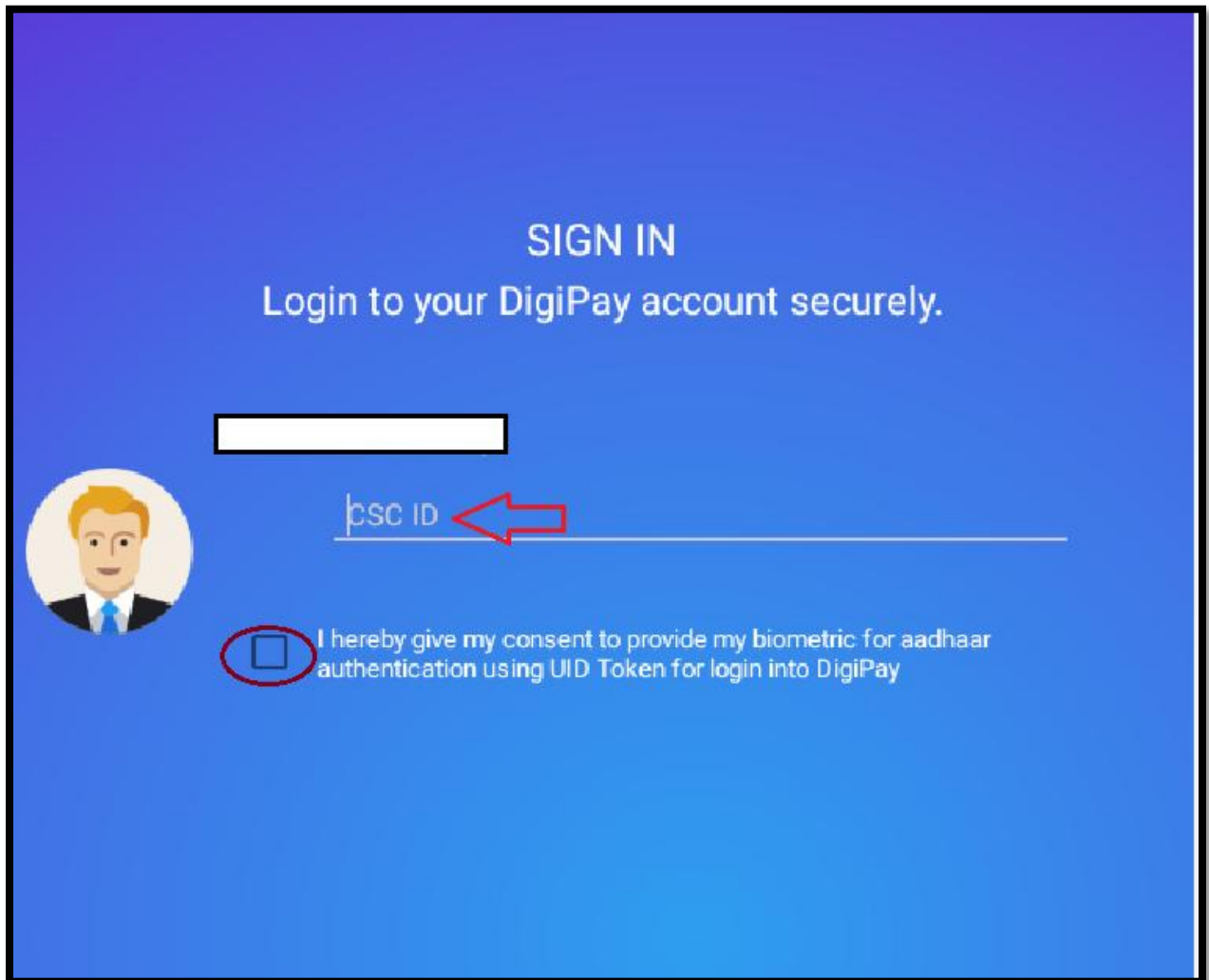
Registered Successfully

NO YES

By submitting, I agree to terms and conditions of DigiPay. [Read More](#)

Figure 6

7. After successful registration, the user has to log in by entering his/her CSC ID and click on '**Checkbox**' field to provide the consent. Please ensure to read the consent thoroughly before clicking on the check box.



The image shows a 'SIGN IN' screen for DigiPay. The background is a gradient of blue. At the top, the text 'SIGN IN' is centered in white, followed by 'Login to your DigiPay account securely.' Below this, there is a white rectangular input field. To the left of the input field is a circular profile picture of a man with orange hair. Below the input field, the text 'CSC ID' is displayed, with a red arrow pointing to it from the right. Below the 'CSC ID' text is a horizontal line. At the bottom, there is a checkbox (a small square) circled in red, followed by the text: 'I hereby give my consent to provide my biometric for aadhaar authentication using UID Token for login into DigiPay'.

Figure 7

8. After clicking on 'Checkbox' field, the user has to authenticate him/her by scanning iris as shown in '**figure 8**'.

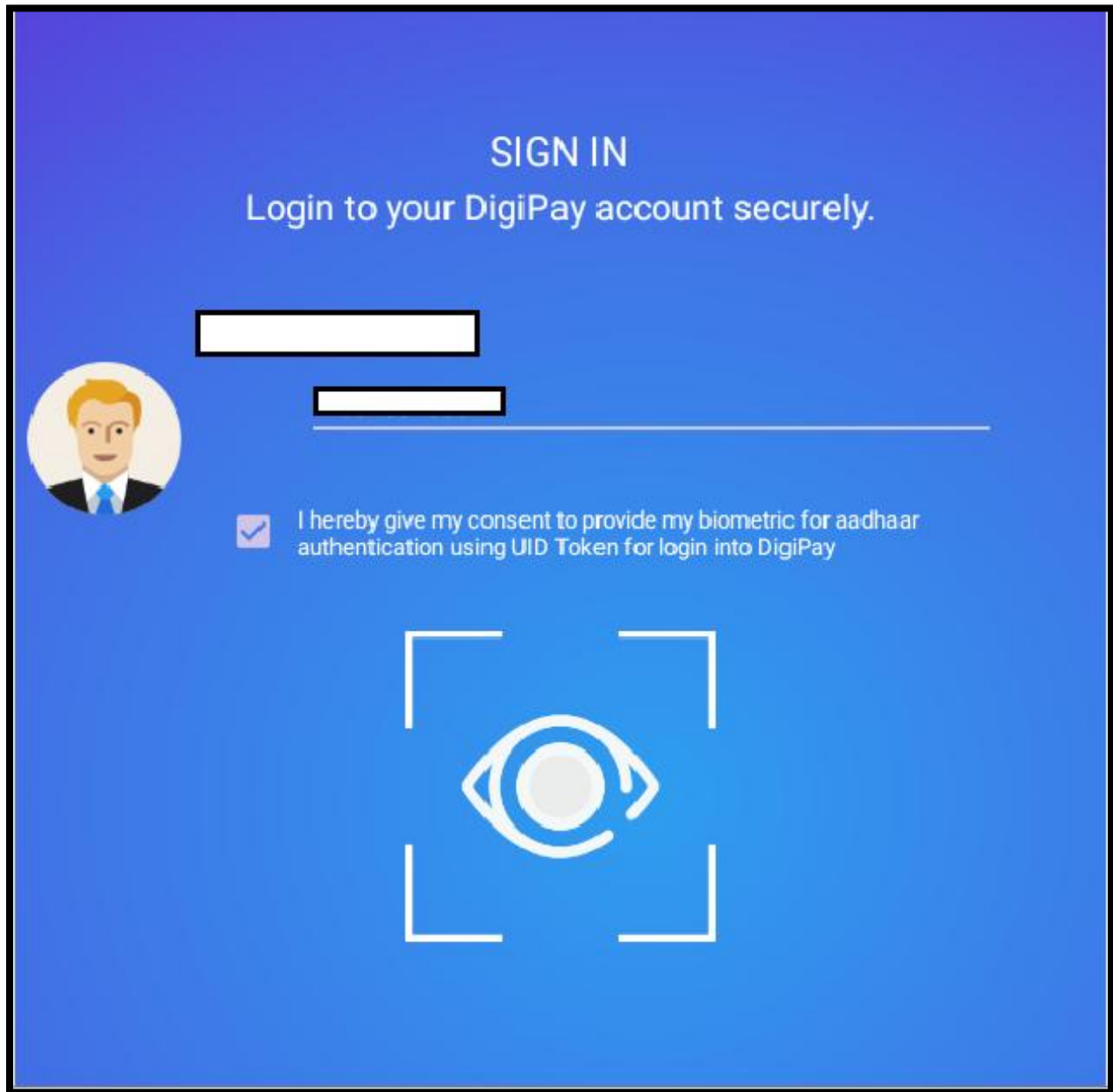


Figure 8

9. After the successful authentication, user will be redirected to the '**DASHBOARD**' of DigiPay application as shown in '**figure 9**'. The dashboard contains icons for Cash Withdraw, Balance Inquiry, Passbook and Wallet. The dashboard also displays the count for no. of transactions and the corresponding amount, Cash deposit, Cash withdrawal, Balance enquiry and Bill Pay.

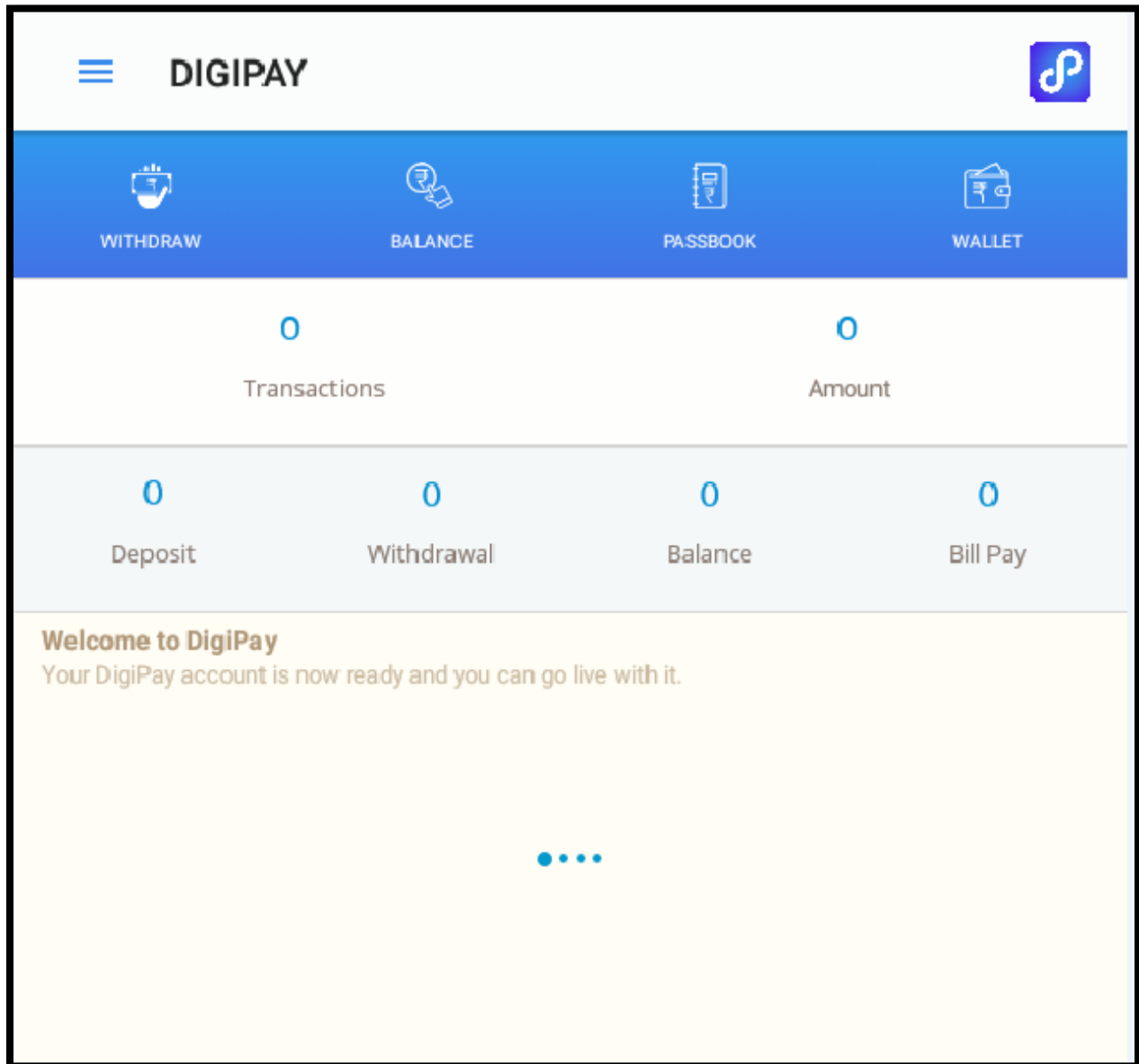


Figure 6

10. By clicking on '**Cash Withdraw**' icon, VLE will be able to withdraw cash for the customers from their respective Aadhaar linked account number.

The VLE needs to enter the following information of the customer.

- **Bank Name:** The Customer Bank Name for cash withdrawal from the dropdown menu.

- **Customer Aadhaar Number:** Aadhaar number of the customer.
- **Amount:** Enter the amount to be withdrawn by customer (Minimum amount to withdraw for VLE is INR 500 and for customer is INR 100).
- ✚ After filling the details, VLE has to click on '**Checkbox**' field and authenticate him/her by scanning iris. **(Refer to figure 10)**
- ✚ After successful authentication, VLE has to click on '**Submit**' button for cash withdrawal.
- ✚ The VLE can also print a copy of the receipt for the customer.

← CASH WITHDRAW ↻

–Select Bank–

CUSTOMER AADHAAR → Valid Aadhaar issued by UIDAI

AMOUNT(INR) → Minimum amount is INR 100

☐ I consent to provide my Aadhaar and Biometrics to continue with this AEPS transaction using Aadhaar authentication.

👁️

Figure 70

11. By clicking on '**Balance Enquiry**' icon, VLE will be able to check balance for the customers in their respective Aadhaar linked Bank account. (refer to figure 11)

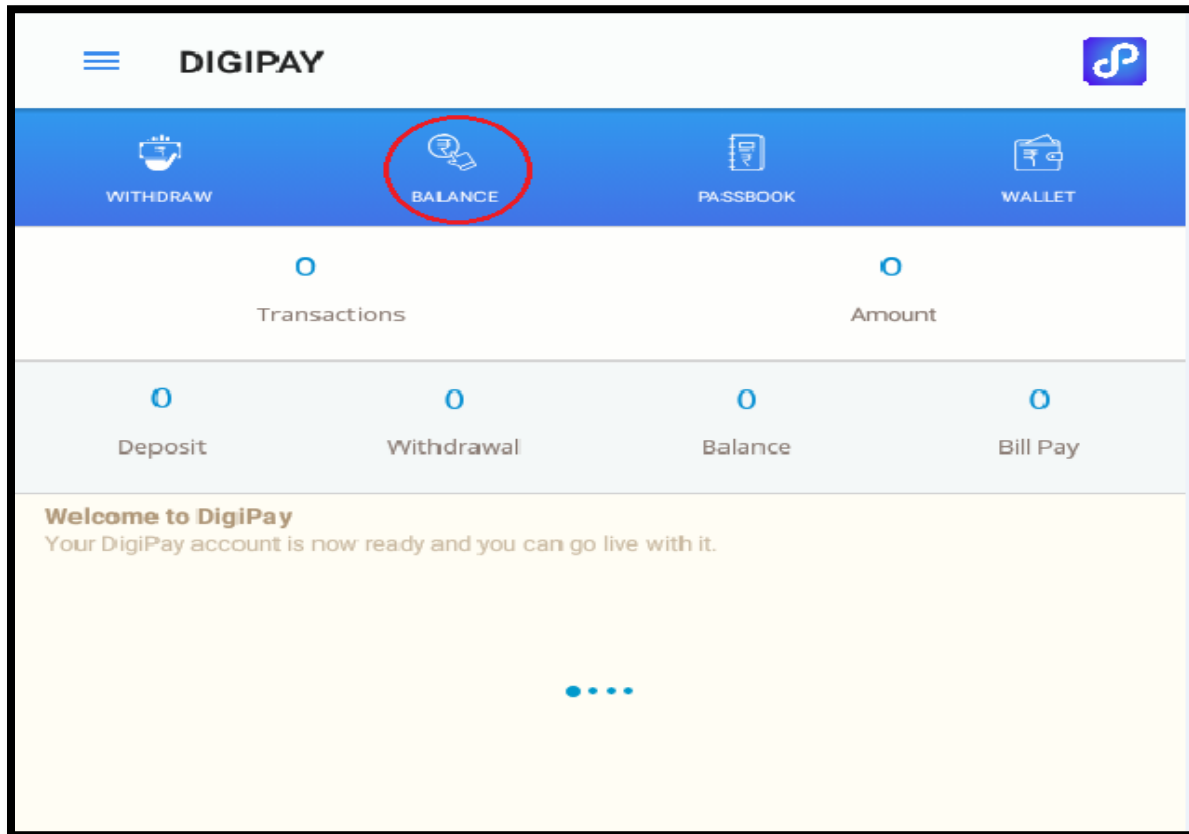


Figure 81

VLE needs to enter the following information of the customer.

- **Bank Name:** The customer's bank name for balance enquiry from the drop down menu.
 - **Customer Aadhaar Number:** Aadhaar number of the customer.
- After filling the details, VLE has to click on '**Checkbox**' field and authenticate him/her by scanning iris.

- ✚ After successful authentication, the balance will be displayed to the VLE (refer to figure 12).
- ✚ The VLE can also print a copy of the receipt for the customer.

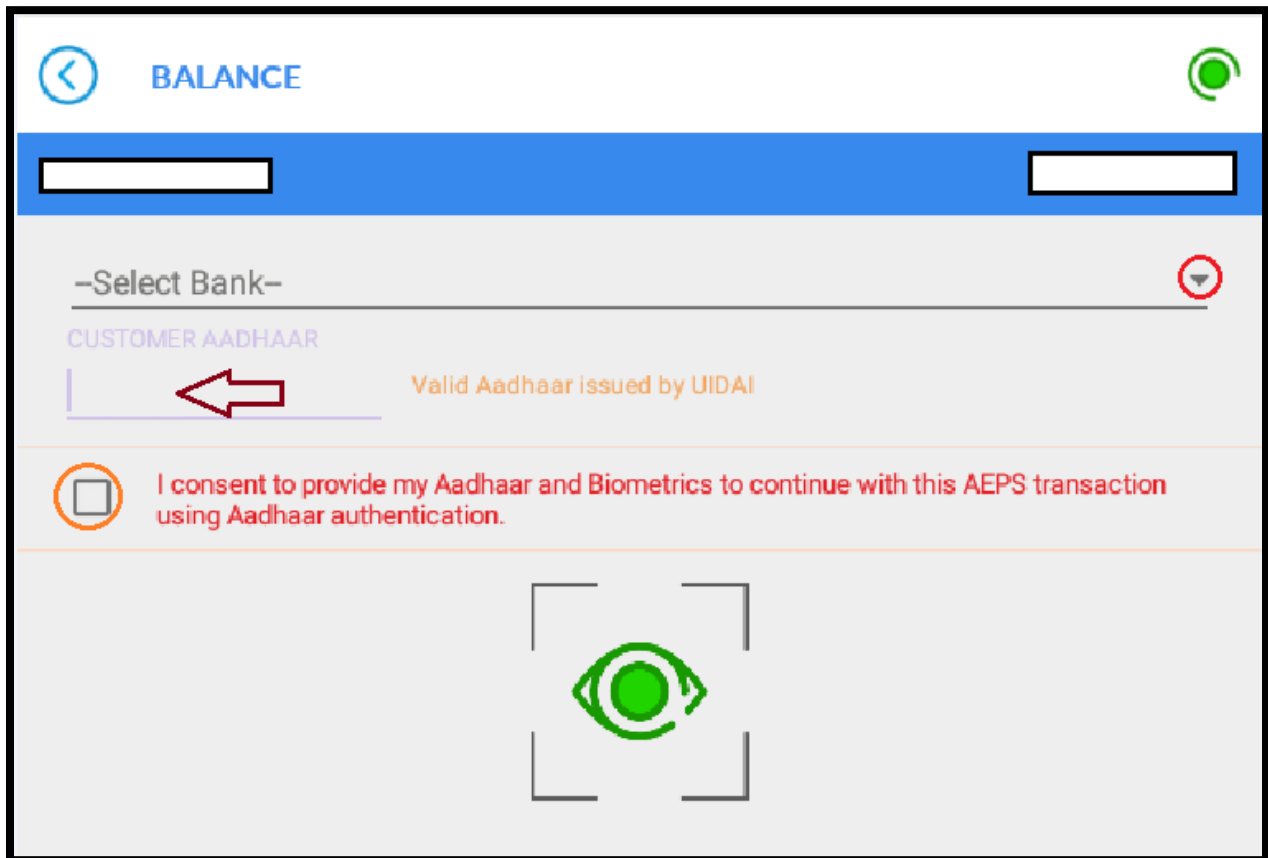


Figure 92

12. By clicking on '**Passbook**' icon, VLE will be able to track his/her transactions of services such as cash withdrawal, balance enquiry, wallet and payout as shown in '**figure 13**'.

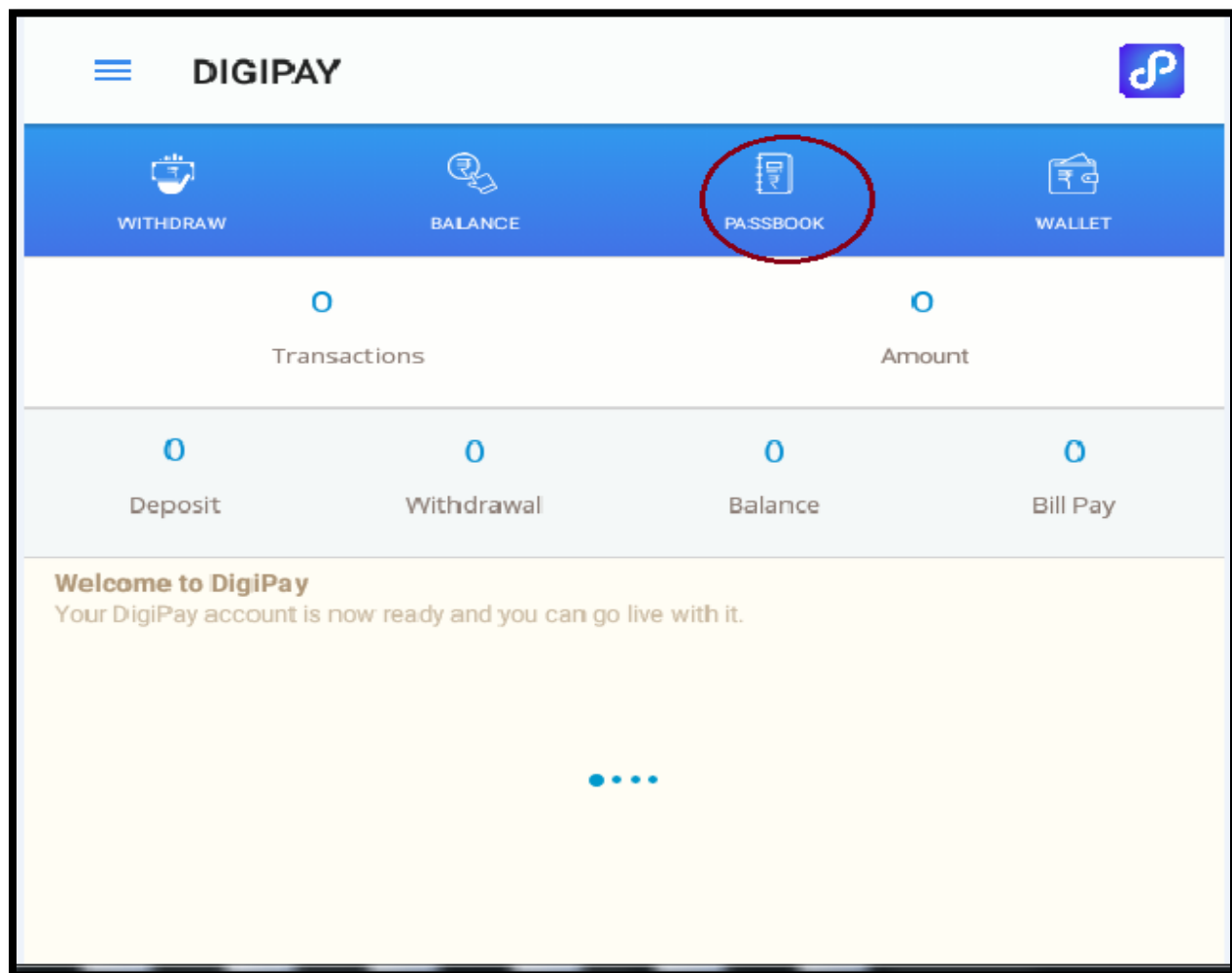



Figure 103

- VLE must select date and click on 'Go' to see all transaction date wise. He/she can also export the transaction details in excel sheet in .csv format.
- Full Sync feature is introduced in Passbook so that VLE can regularly update their transaction details with their DigiPay Balance.
- DigiPay balance is the amount calculated according to the transactions performed by the VLE. This Balance is used to determine the Payout request amount.

 **PASSBOOK**

WITHDRAW

BALANCE

PAYOUT

WALLET

LEDGER

WITHDRAW

2018-10-15

● RRN:null

Txn:

Cust ID:

₹ 200

Decline/null

Date: 2018-10-15 15:15:04

Figure 114

13. To recharge DSP wallet click on '**Wallet Top up**' icon as shown in '**figure 15**'.

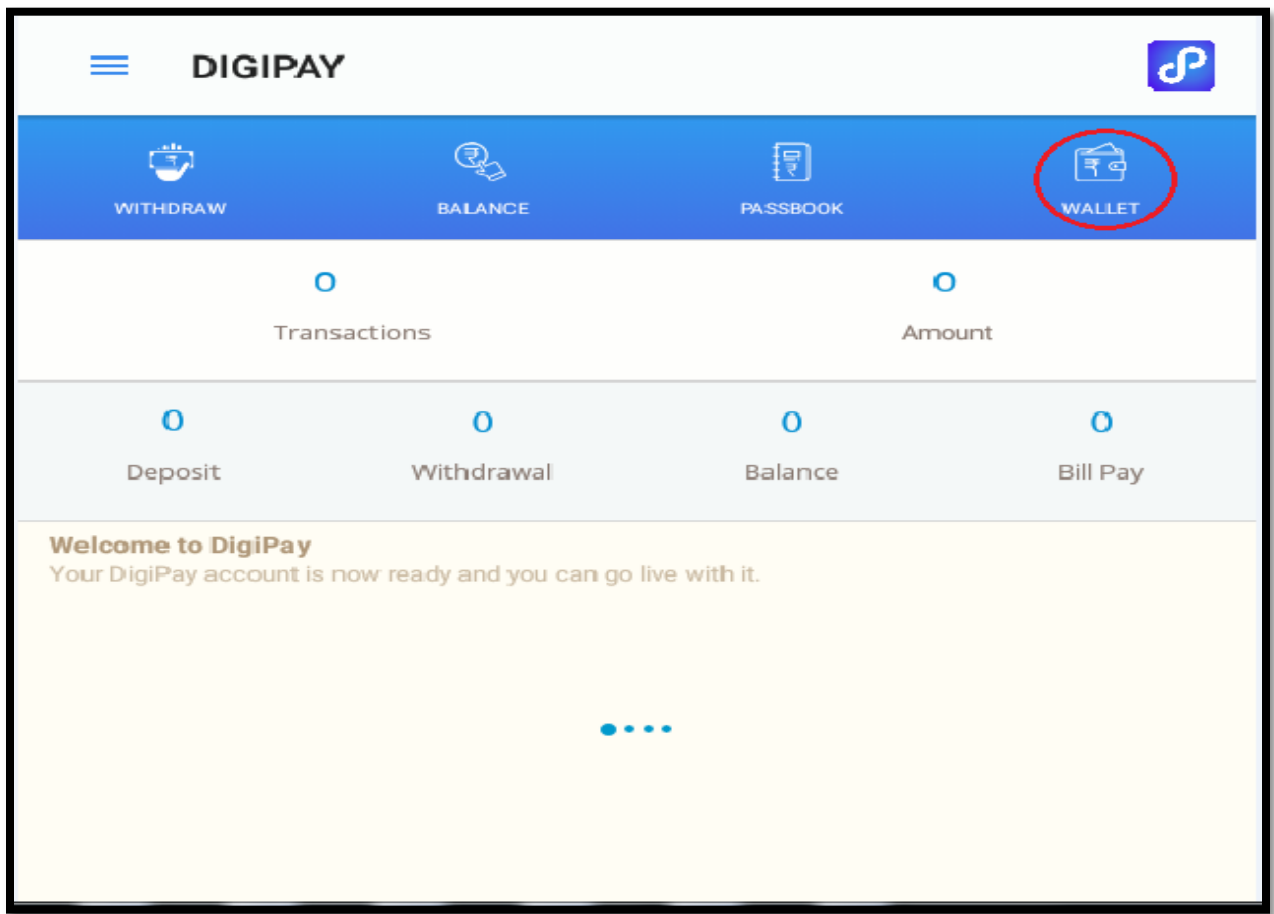


Figure 125

VLE/user can recharge his/her DSP wallet by following steps:

- **Bank Name:** Select customer bank name from the dropdown menu.
- **Customer Aadhaar Number:** Aadhaar number of the customer.
- **Amount:** Enter the amount for recharge (Minimum amount for recharge is INR 100).
- After filling the details, VLE has to click on 'Checkbox' field and authenticate him/her by scanning **IRIS**.
- After successful authentication, VLE has to click on 'Submit' button for recharge as displayed on VLE screen (**Refer to figure 16**).

WALLET TOPUP

—Select Bank—

CUSTOMER AADHAAR

Valid Aadhaar issued by UIDAI

AMOUNT(INR)

Minimum amount is INR 0

☐ I consent to provide my Aadhaar and Biometrics to continue with this AEPS transaction using Aadhaar authentication.

Biometric Authentication (Eye Icon)

Figure 16