

April 17, 2020



BBPS services on Digital Seva Portal

Dear VLE

As you are aware that the Bharat Bill Payment System services are available on the Digital Seva Portal, you are advised to use the BBPS services to pay for customer's mobile, electricity and other utility bills.

BBPS is a One-Stop Bill Payment Solution that has multiple modes of payment and provides instant confirmation of payment. BBPS also offers various bill collection categories like electricity, telecom, gas, DTH, water bills etc. through a single window.

Benefits to operate on BBPS Platform: Convenience, Time Saving, Uniform experience and flexibility of payment channels. Reliable service with high degree of trust and security. Transparent pricing with instant payment confirmation.

Please note, we will disable all the BBPs services on your login in case no BBPS transactions are being done by you.

Log on to Digital Seva Portal with your credentials to avail the various BBPS services. In case of any issue with BBPS services on Digital Seva Portal, you may write @ <u>daisy.sinha@csc.gov.in</u>



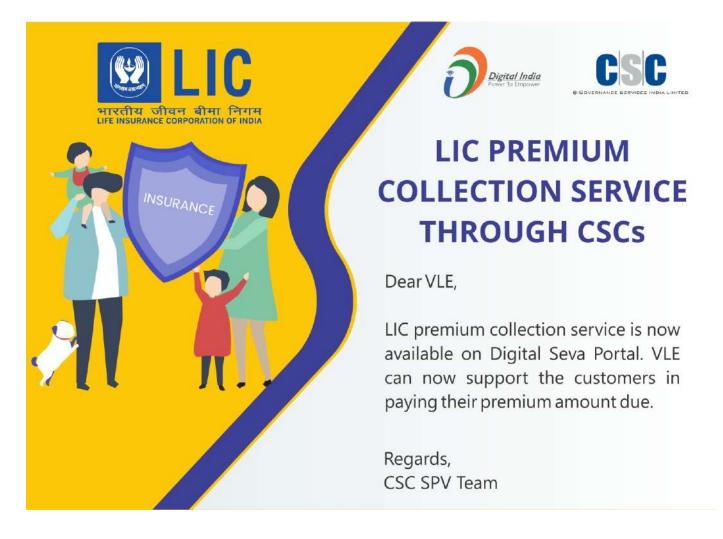


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LIC premium collection service through CSCs

LIC premium collection service is now available on Digital Seva Portal. VLE can now support the customers in paying their premium amount due.







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CSCs facilitate round-the-clock supplies to citizens

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DEEPAK KUMAR JHA

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(Source: The Pioneer)

From delivering groceries and vegetables to disbursements of pensions and the just announced cash benefits to the poor and needy by the Centre, the Common Services Centres (CSCs) have been facilitating it round the clock for the need of the citizens in this hour of immense crisis to battle out the coronavirus scare.

Thousands of its employees and village level entrepreneurs (VLEs) of CSC and CSC executives during the last fortnight sweat it out in calling and helping lakhs of citizens to get install the Government oriented Arogya Setu App which has Covid 19 related information besides alerting individuals their safe or unsafe zone.

Hon' Prime Minister Shri Narendra Modi in his recent statement had urged the citizens to make maximum use of this app and help the stakeholders and country to wage war against the virus. According to Hon' Union Minister for Electronics and IT, Shri Ravi Shankar Prasad, the country wide network of about 3,70,000 digital kiosks called the CSC have been very helpful in this acute crisis times, particularly in rural areas. Giving the utility of CSC, the Home Ministry on Wednesday had allowed functioning of the CSCs which has now also taken the task of sewing masks, arranging sanitisers and telemedicine.

CSC is the e-governance initiative of Modi Government and works as a a Special Purpose Vehicle (SPV) by Ravi Shankar Prasad led Ministry of Electronics and IT (MeitY).

The CSC kiosks usually run by a villager (VLEs) at Gram Panchayat levels help in disbursing essential services such as withdrawals of government subsidies sent directly into Aadhaar-linked bank accounts under schemes such as the PM-Kisan.

The CSCs carry out banking-related services and also process transactions through the Aadhaar Enabled Payment System (AEPS).



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CSC CEO Dr. Dinesh Tyagi expressed happiness as the CSCs have been meeting upto the needs and expectations of the people even in the lockdown crisis situation.

"We are thankful to the government which bestowed on us with full faith this task of reaching out to all segments. While some of the CSCs could not function initially due to the lockdown provisions but we are thankful to our Minister (Ravi Shankar Prasad) for requesting the Home Ministry to allow all the CSC in the country to function from April 20 as per the circular, directives" Dr. Tyagi told The Pioneer.

Dr. Tyagi, who now conducts several found of video conference meetings with his staff for smooth functioning, informed that the operational centres have processed 1,00,000 withdrawals through AEPS, totalling transactions worth Rs 13 crore in a single day.

Attention VLEs ! To do list for all VLEs

Dear VLEs,

Hon' Minister Shri Ravi Shankar Prasad has desired all CSCs to conduct following activities:

1. Help the poor, destitutes, labourers and other needy people by providing them food, masks, etc in their respective areas.

2. All CSCs that are operational or will start operating after April 20 should strictly follow social distancing, hygiene and other norms prescribed by the local administration.

3. CSCs should create awareness among the public about social distancing, hygiene and stay at home norms during the lockdown period.

4. CSCs can identify new opportunities for empowering communities and promoting digital transformation.

5. All CSCs should actively promote the download of Aarogya Setu App among citizens in their areas.

CSC e-GOVERNANCE SERVICES INDIA LIMITED Electronics Niketan, 4th Floor, DIT, Program Management Unit, 6,CGO Complex, Lodhi Road, New Delhi-110003 C I N : U74999DL2009PLC192275



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05	All CSCs should actively promote the download of Aarogya Setu App among citizens in their areas.



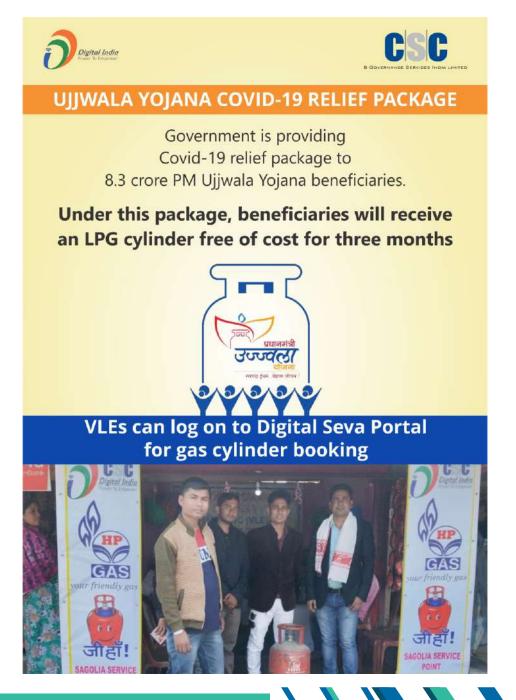


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Ujjawala Yojana Covid19 relief package

Three free LPG refills will be provided to the Ujjwala beneficiaries from April to June 2020. This measure is meant to provide succour to the poor, who are hit hard by the disruption in economic activity due to the outbreak and resultant nationwide lockdown.





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Hon'ble Prime Minister appreciates VLEs of Kashmir

Hon'ble Prime Minister Shri Narendra Modi appreciated the work of VLEs of Jammu & Kashmir for their efforts towards download of Aarogya Setu App at their district.





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#CoronaWarriorsCSC: How woman VLE is solving menstrual hygiene woes for women in Rajasthan amid coronavirus lockdown



As lockdown brings normal life to a halt, it is also increasing menstrual hygiene woes for women in Rajasthan. The shortage of sanitary napkins is growing across the state as the item was kept out from the list of essential commodities due to which a lot of women are finding it extremely difficult to find it in the market.

Most online shopping portals that are functioning during the lockdown period, have been refusing to deliver items that are 'non-essential'. Their list of essentials includes only flour, pulses, rice, salt and cooking oil. Items like sanitary napkins are not on their list. Most of these items have already flown off shelves of smaller grocery stores.

Woman VLE Bhawna Paliwal is delivering free sanitary pads to girls and women in Deogarh, Rajasthan. The VLE said, "We learnt that during lockdown, women and girls in Deogarh could not get sanitary napkins. I have prepared list of those areas. Personally I am going there and providing them with free napkins, soaps and sanitizers." She said women who want to avail these essential items can also call her.



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The VLE said, "It is important to realize that the sanitary napkins, pads, similar items are not luxury products. They are valuable and critical hygiene need for women and girls all over the nation. They are essential commodities to ensure that women are safe from unwanted infection midst a pandemic.

CSC Journey of VLE

VLE Bhawna Paliwal has overcome all odds to embark on a bold path to bring about extraordinary change in the lives of girls and women of her village in Devgarh, Rajsamand, Rajasthan who have long suffered due to societal taboos and cultural stereotypes regarding menstruation.

With the assistance of CSC SPV, she established a sanitary napkin manufacturing unit (MMU) in her village, to manufacture affordable, hygienic and eco-friendly sanitary pads. Her MMU has also provided employment for 5 village women, who apart from earning their livelihood have also become agents of change in their society.

Bhawna's MMU has so far manufactured more than 20,000 napkins, with each piece costing Rs. 5. In this quest to make girls and women start using these hygienic pads, Bhawna and her team have been running intensive awareness programmes in schools, college and other educational institutes with the help of Gram Panchayat. She organised special awareness camps on menstrual hygiene in slum areas and also distributed 5500 free napkins to tribal girls and women to let them realise the benefits of using hygienic napkins.

VLE Bhawna is not only revolutionizing menstrual hygiene in disadvantaged communities but has also helped more than 100 people from ST community under Tele-law. Apart from Stree Swabhiman, the VLE is providing services on Digital Literacy, Skill Development, Tele-law, Legal Literacy, Economic Census, Swachh Bharat, Banking.

The VLE says, "CSC has changed my life for better. I am very satisfied and consider myself as fortunate to be a part of CSC Scheme. Being a part of the E-governance initiative of the Government I find myself more responsible towards my people now."





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INITIATIVE



Digital Shastri Course launched in Kishangarh, Rajasthan

Digital Shastri course launched through video conferencing at CSC Kishangarh (Rajasthan). The course is specially designed for Sanskrit students. In the pilot project, VLE Samkit Jain provided computer training to 16 students under CCC course. 12 students scored success in the examination result released on 13 January 2020. These 12 students have earned the title of "Shastri" this year. After this, most of the students prepare for B.Ed./Government job. And there was challenge in the absence of computer literacy.

Looking at the success of these 12 students, CSC Kishangarh will start this project in 4 other colleges of Rajasthan.

Dr. Dinesh Kumar Tyagi, CEO-CSC SPV, while inaugurating the event, appreciated the efforts of CSC Kishangarh in providing key services to the grassroots citizens. He said, "Digital India is for the poor and underprivileged. VLEs like Samkit Jain are the main tool of empowerment and change agents in India." He said, "We will include all students of Shastri for CCC course and it will be a free course. The launch of Digital Shastri course will be a new chapter in CSC ecosystem. These students will play a significant role in nation building and further empowerment of citizens. All Sanskrit students will also be inspired to open CSCs in their panchayats."

Masters in Sanskrit, VLE Samkit Jain started his CSC journey in July 2015 from Kishangarh, Rajasthan. Samkit said, "The Digital Shastri course will empower Sanskrit students. My work related to education through CSC garnered credibility and respect for me and my family." He feels privileged to be associated with CSC and is grateful to CSC for providing him the opportunity to serve the country.

Prof. Veer Sagar Jain, Shri Lal Bahadur Shastri Rashtriya Sanskrit Vidyapeetha, New Delhi said, "Through the course of Digital Shastri, students will be able to hone their skills. The students will be able to lay hands on resourceful information that can find a place in the real world." "With the availability of various digital tools, we can revive the ancient methods of teaching and learning Sanskrit. The digital platforms can be harnessed to develop domain specific learning capsules in Sanskrit."





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Mr. Rishikesh Patankar, COO-CSC SPV said, 'The Digital Shastri course will also include Cyber security. We will support those students in entrepreneurship. There are some courses in Sanskrit in Udemi. We will add all these in the Digital Shastri course."

Apart from the CSC officials from central team, the program was also attended by VLE Samkit Jain and beneficiaries of the CSC centre among others.





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VLE Karan Singh disburses DBT benefits to poor in Kailpura Baldewgarh (Madhya Pradesh)

VLE Karan Singh is actively creating awareness on the relief package in his village Kailpura Baldewgarh (Madhya Pradesh). Beneficiaries came to his CSC and received direct cash transfer benefit of Rs. 1000 immediately through DigiPay. This immediate relief will shield them during the ongoing Covid-19 pandemic.



VLE Amit Taneja disburses oldage pension in Kaithal (Haryana)

Oldage persons and MGNREGA workers are unable to buy essential food items in absence of cash withdrawal in Kaithal (Haryana). VLE Amit Taneja is facilitating them withdrawal of payment under MGNREGA.





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VLEs completed OFC maintenance during lockdown in Maharashtra and Jharhand

During the coronavirus pandemic, access to the Internet and digital technologies can be a lifesaver in rural India. Health related information can reduce the spread of the virus and save lives, while many online services can help us to live normally when our movements are restricted. CSC WiFi Choupal is empowering villagers during Coronavirus epidemic. CSC VLE Yashwant Balasaheb Deore and his team completed OFC maintenance during lockdown in Deola block, Nashik (Maharashtra).



Bharatnet Champion VLEs of Jharkhand have started restoring optical fibers after receiving essential service pass.





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Woman VLE Aparna Kadu distributed free napkins in Ashti (Maharashtra)

Woman VLE Aparna Kadu distributed 500 free napkins in Ashti tehsil, Wardha district, (Maharashtra).

Apart from this, during lockdown period, the VLE sold Sanitary Napkins worth Rs. 1,12000 in urban areas.





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CSC Online Gramin Store supplies essential items during lockdown in Bundu, Jharkhand

There are serious challenges facing the country in terms of supply of essential services during lockdown. Jharkhand's Bundu block is no exception. Thanks to VLE Shiv Shankar Kumar who is easily facilitating supply of essential items through eGramin Store. He runs his CSC at Reladih Panchayat. Villagers post their requirements in the whats app group and the VLE fulfills their requirements at doorsteps. With the help of online Kirana Shop, he is providing supply of all the essential items.





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'Digital Beti Bihar' online training conducted for Bihar VLEs

DigitalBeti envisions to overcome the digital gender gap in India by training women from rural areas to become entrepreneurs, using digital tools. With necessary technological skills, they will be able to enhance their businesses and gain market access, thereby creating better opportunities for not only themselves but also their communities.

During these testing times, it is imperative that we continue to support and motivate one another. This is why, CSC conducted "Digital Beti Bihar" — a hands-on learning experience for all Village Level Entrepreneurs of Bihar. This community boost training imparted digital skilling to VLEs, and created a conversation on how to get started and help existing local businesses to make the most out of the internet.

