

User Manual for EESL Products

LIVE URL: <https://digitalseva.csc.gov.in/> in any browser (google chrome is recommended)

This is a common URL using which the following 3 appliances can be issued:

- **9W LED Bulb**
- **20W LED Tubelight**
- **50W Ceiling Fans**

How to Place an Order on our Portal?

1. Login

Enter User Name and Password.



Remember me

SIGN IN

[Forgot password](#)

Welcome to Digital Seva Connect

Gateway to CSC Network!

Digital Seva Connect is a secure authentication system for connecting our users to services available on Digital Seva portal. Enter your username and password here to authenticate your log-in and enjoy seamless access to Digital Seva portal.

support@csc.gov.in

1800 3000 3468

[Digitalseva](#)

[Terms & Conditions](#) | [Privacy Policy](#)

Copyright © 2016 CSC E-Governance Services India Limited. All rights reserved.

digitalseva.csc.gov.in/services/100

SERVICES GOVERNMENT INSURANCE ELECTRICITY RECHARGE AADHAAR FINANCIAL TRAVEL

Services

eesl


Categories

- Aadhaar
- Agriculture
- Education

Items 101 - 200 of 192 total

Ujala - EESL
Energy Efficiency Services Limited (EESL)
Others
Click Here




Dashboard > Services

 **WELCOME TO INTEGRATED WEB PORTAL**

Sign In to your Account

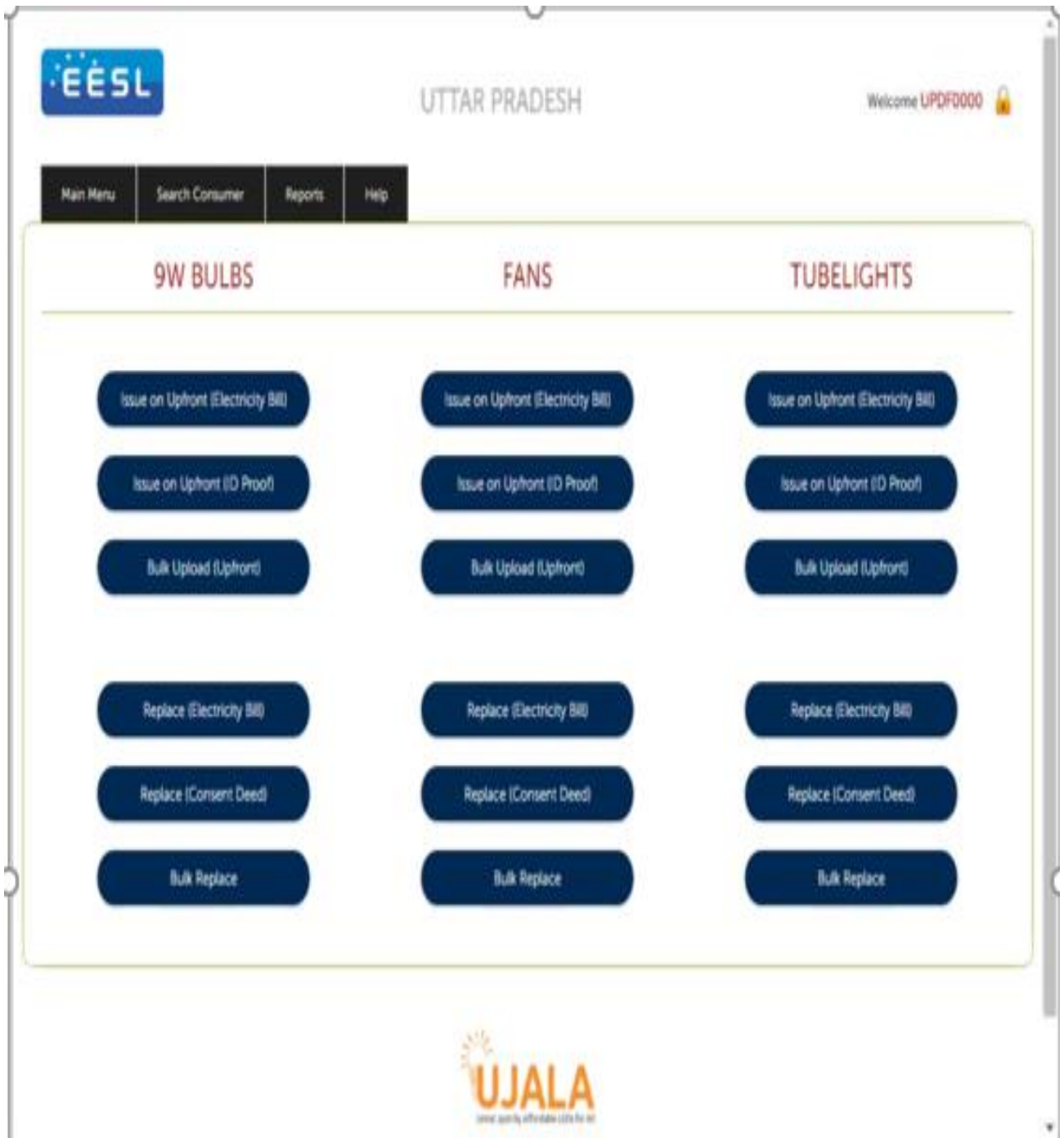
Login

If you are a CSC/VLE agent, then [click here to login](#)

2. Main Menu Page

After login, Menu screen will be shown.



3. Placing a new Order

The VLEs will be able to place a new order for requesting Bulb / Fan / Tubelight. The details including mobile number, address, payment details, order quantity etc will be provided.

PLACE YOUR ORDER

Personal Details

Name: ABC ENTERPRISES PAN Number: ASDFR45600

Email ID: ujala@cruxbytes.com Mobile Number: 9422191611

Registered Address: N/A

Order Details

Order Quantity: 400 @ 70.00 Delivery Address (with PinCode): SUNRISE BUSINESS PARK, THANE, 124567

District: SAMBA

Amount to Pay: Rs. 28000.00

Enter Captcha: 1DCC1 1DCD

Declaration: I/We hereby declare that all the information as mentioned above is true to best of my knowledge.
Note:- The Commission of the VLE will be paid at the month end after sale.

Clear SUBMIT ORDER

Fill all the mandatory fields (in this page everything is mandatory)

After saving the order, a review screen will appear where the user can review the details and then submit the order.

CONFIRM YOUR ORDER

Personal Details

Name: ABC ENTERPRISES PAN: ASDFR45600
Email ID: ujala@cruxbytes.com Mobile Number: 9422191611

Order Details

Payment Mode: CSCWALLET
Quantity Ordered: 9W Bulbs: 400 Delivery Address: SUNRISE BUSINESS PARK, THANE, Pin: 124567

Total Amount (Rs): 28000.00

Declaration: I/We hereby declare that all the information as mentioned above is true to best of my knowledge.

BACK CONFIRM

4. Wallet system

In case of CSC VLEs the users will be taken to the payment gateway / wallet of CSC where they can put in their authentication along with Pin details. The payment will then get deducted from their wallet and then they can see an order confirmation screen.

CSC Digital India

Pay by Wallet Amount to Pay: ₹ 1

SALE AMOUNT	- ₹ 1
WALLET AMOUNT	- ₹ 1

In Words: *Rs One Only*

CSC Reference No: **7271161414940002**

Date: 2017-09-29 16:14:41

CSC ID: 500100100013

Password:

Passenger account

Safe, Secure & Swift

© 2017 CSC E-Governance Services India Limited. All right reserved.

CSC E-Wallet

DPG461388503381	1.00	500100100013
Ref	Amount	Wallet ID

Rs One Only

CSC Wallet Authentication

Wallet Pin:



DPG929617968018 1.00 500100100013

Ref Amount Wallet ID

Your payment was successful. Please wait or click link below to go back to merchant.

CSC Wallet Authentication

Cancel

Copyright © 2016, CSC. All rights reserved.

Design: CSC, 2016



Pay Page Redirecting to Merchant Site

Payment Successful

Please Wait while we redirect you to Merchant Site

Please be patient while your transaction is being processed.

Do not "Close the window" or press "Refresh/F5" or click the "Previous Back Forward" button.

Safe, Secure & Swift

© 2017 CSC E-Governance Services India Limited. All right reserved.

Confirmation Screen

Order successfully placed and now 'Print' can be taken.

EESL JAMMU AND KASHMIR Welcome 50000100013

Main Menu Search Consumer Reports Help

ORDER PLACED

Your Order has been placed successfully. The reference Order No is: 63

Personal Details

Your Name: ABC ENTERPRISES	PAN: ASOPR45600
Email ID: ujalaj@cruxbytes.com	Mobile Number: 9422191611

Order Details

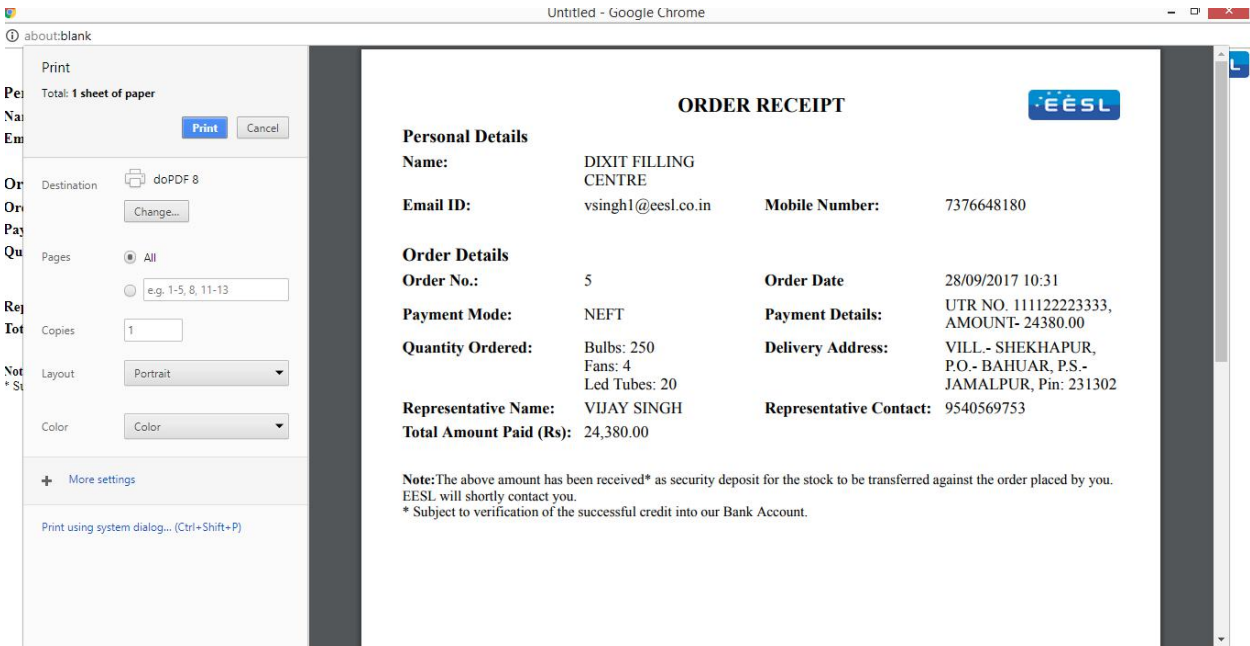
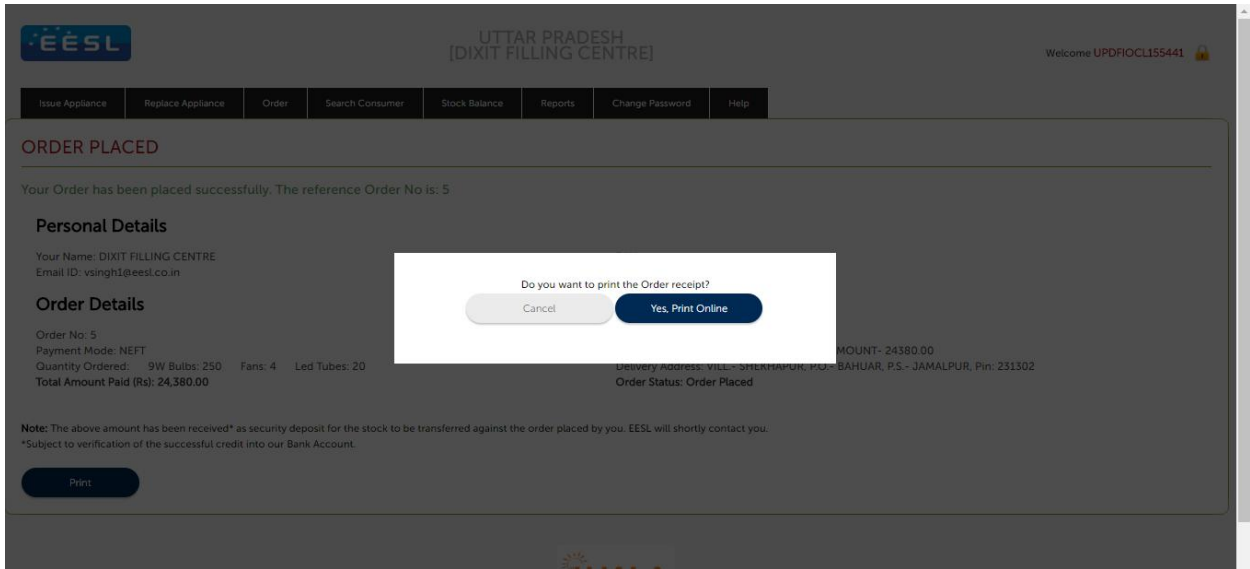
Order No: 63	Payment Details: 20170929161939944849
Payment Mode: CSCWALLET	Delivery Address: SUNRISE BUSINESS PARK, THANE, Pin: 124567
Quantity Ordered: 9W Bules, 400	Order Status: Order Placed
Total Amount Paid (Rs): 28,000.00	

Note: The above amount has been received* as security deposit for the stock to be transferred against the order placed by you. EESL will shortly contact you.
*Subject to verification of the successful credit into our Bank Account.

[Print](#)

Activate Windows
Go to Settings to activate Windows

Click on 'Yes, Print Online' the Order Receipt Copy will be generated as below.



Note: After placement of the order, EESL regional team coordinate with VLEs and ask them to collect their order from EESL delivery Location.

5. Order List Page

A report is being provided which will show the list of their orders along with status.

EESL RAJASTHAN Welcome 579839180016

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Help

ORDER LIST

Agency Name: CSC 579839180016 Order Status: Order Placed

Circle: -- Show All -- Division: -- Show All --

Office Name: -- Show All --

Ordered On: 13-09-2017 To 13-10-2017

Clear View in HTML Export To Excel

Issue on Upfront (ID Proof):

Using this VLE can select any option which are available into ID Proof dropdown, then counter needs to enter corresponding Id proof number. If the entered data is invalid, then the software will not accept. Rest of the details can be filled and submitted.

eeslfans.cruxbytes.com/forms/issue-appliance-prepaid.aspx

Issue Appliance Replace Appliance Order Search Consumer Stock Balance Reports Help

ISSUE APPLIANCE ON ID PROOF

Issue Appliance Details On ID Proof

Consumer Name* VIVEK

Circle CHURU

Division XEN(O&M, CHURU)

Office Name AEN(O&M, TARANAGAR)

Balance Stock Bulb:0 Fan:0 TubeLight:0

ID Proof Aadhaar Card

IDENTITY NUMBER

Consumer Mobile No.

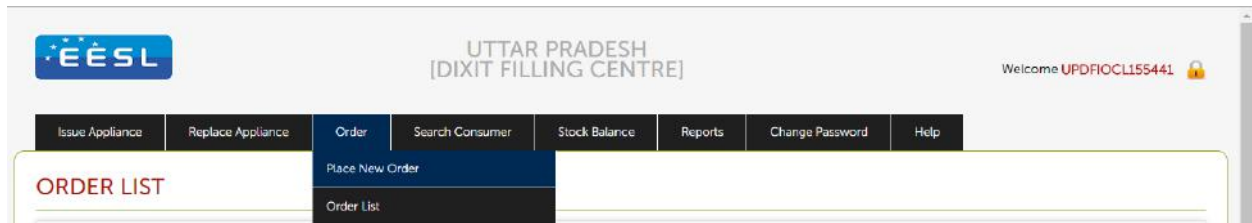
Of Bulbs Issued* 10 PHILIPS (Maximum Eligibility is 10 Pcs & Cost per Bulb is Rs 70)

Amount to Pay Rs. 700

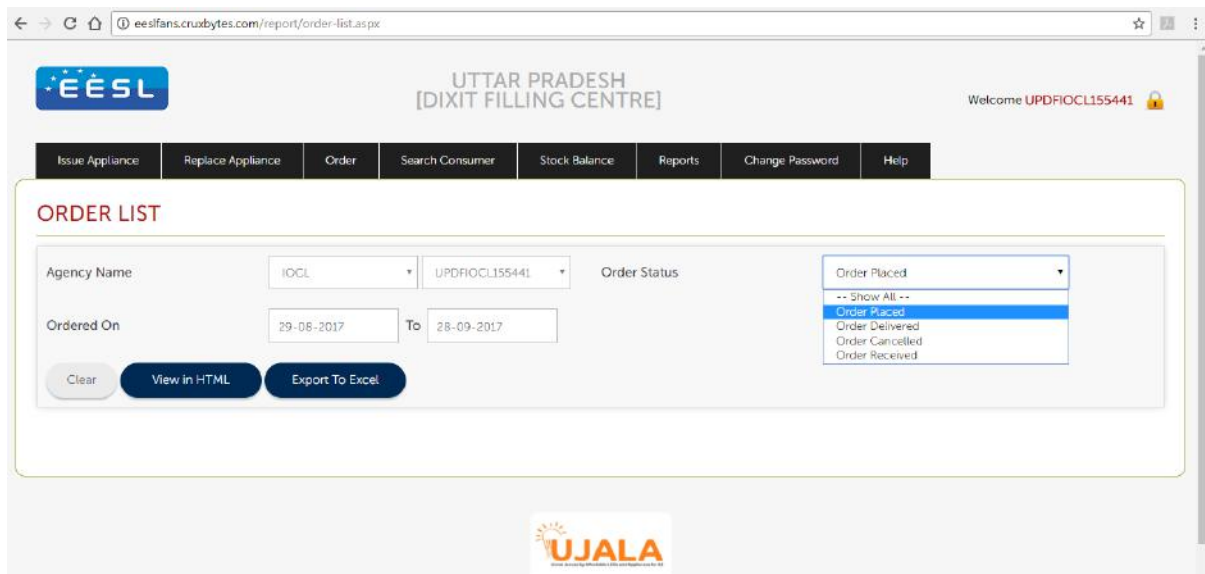
Save & Submit

How to check Order Placed List ?

Go to 'Order' menu option and click 'Order List' to see all your orders placed till date



Once clicked on 'Order List' the following page will appear to select the date range and set filter on order category like Order Placed, Order Delivered, Order Received and Order Cancelled (if any)



eesifans.cruxytes.com/report/order-list.aspx

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDFIOCL155441

Issue Appliance | Replace Appliance | Order | Search Consumer | Stock Balance | Reports | Change Password | Help

ORDER LIST

Agency Name: IOCL | UPDFIOCL155441 | Order Status: Order Placed

Ordered On: 29-08-2017 To 28-09-2017

Clear | View in HTML | Export To Excel

Report

2 Records Found

Order No	Agency	Ordered By	Bulb Qty	Fan Qty	TubeLight Qty	Ordered On	Delivery Address	Payment Details	Delivery Date	Total Amount	Comments	Status Code
4	IOCL	UPDFIOCL155441	250	4	20	27/09/2017 18:22	VNOJVDVDSAHDS3, Pin: 231302	NEFT:DDVDKJDKJVBFCVKJFB, DJFDVHDBDS		24380.00		Order Placed
5	IOCL	UPDFIOCL155441	250	4	20	28/09/2017 10:31	VILL - SHERKHAPUR, P.O. - BAHUAR, P.S. - JAHALPUR, Pin: 231502	NEFT:UTR NO. 11112223333, AMOUNT- 24380.00		24380.00		Order Placed

How to see Stock Status?

eesifans.cruxytes.com/forms/csc-stock-balance.aspx

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDFIOCL155441

Issue Appliance | Replace Appliance | Order | Search Consumer | **Stock Balance** | Reports | Change Password | Help

STOCK BALANCE DETAILS

Dear UPDFIOCL155441,

Your stock balance is as follows:
Balance Stock Bulb: 503 Fan: 12 TubeLight: 42

6. Distribution List:

eesifans.cruxytes.com/report/fan-distribution-list.aspx#

EESL RAJASTHAN Welcome 579839180016

Issue Appliance | Replace Appliance | Order | Search Consumer | Stock Balance | **Reports** | Help

- Distribution List
- Distribution Summary
- Replace Appliance List

DISTRIBUTION LIST

In this report, you can download individual entries of the consumers who availed Appliances under this

Appliance Type: 9W LED BULB | Issued By: CSC | 579839180016

Consumer Type: -- Show All -- | Payment Option: -- Show All --

Discom: -- Show All -- | Circle: -- Show All --

Division: -- Show All -- | Office Name: -- Show All --

Period: 16-10-2017 To 16-10-2017 | Distribution Mode: -- Show All --

Clear | View in HTML | Export To Excel

Consent Deed Generated

eesfans.cruixbytes.com/forms/issue-appliance-prepaid.aspx

EESL UTTAR PRADESH [DIXIT FILLING CENTRE] Welcome UPDF0CL155441

Issue Appliance | Replace Appliance | Order | Search Consumer | Stock Balance | Reports | Change Password | Help

ISSUE APPLIANCE ON ID PROOF

Issue Appliance Details: On ID Proof

Consumer Name*
VIJAY SINGH

Consumer Mobile No.
9540569753

ID Proof
Aadhaar Card
1234567891

Balance Stock | Bulb: 503 | Fan: 12 | Tubelight: 42

Of Bulbs Issued* 3 CROMPTON GREAVES (Maximum Eligibility is 1000 Pcs & Cost per Bulb is Rs 70)

Of Fans Issued* 1 MARC ENTERPRISES PVT LTD (Maximum Eligibility is 100 Pcs & Cost per Fan is Rs 1200)

Of Tubelights Issued* 1 SURYA ROSHINI (Maximum Eligibility is 1000 Pcs & Cost per Tubelight is Rs 220)

Amount to Pay **Rs. 1630**

Save & Submit

Print
Total: 2 sheets of paper

Destination: doPDF 8

Pages: All

Copies: 1

Layout: Portrait

Color: Color

Print using system dialog... (Ctrl+Shift+P)

CONSENT DEED

TAX INVOICE

Name, address and GSTIN of the Seller: ENERGY EFFICIENCY SERVICES LIMITED (A New Venture Company of EESL, a Company of Public Sector, Govt. of India) Corporate Office: 4th Floor, A-11, NDAI Building, Sector-1, Noida-201301 (U.P.) State Office: 5th Floor, Lucknow Cyber Heights, Vibhava Khand, Green Park, Lucknow-226016, UP Email ID: info@eesl.co.in Contact: 0120-4908000 GSTIN: 09AACU4248H1ZM

Name and Address of the Buyer: VIJAY SINGH Mobile: 9540569753 Aadhaar Card: 1234567891

Invoice Number: UPDF0CL1554100003-M Invoice Date: 29-06-2017 12:24

Description	Rate (Rs.)	Qty (Pcs.)	Net Price (Rs.)	TAX (Rs.)	SGST (Rs.)	Value (Rs.)
3. 10W LED Bulb/503 nos	62.50	3	187.50	11.25	11.25	210.00
2. 1000 W 1200mm Ceiling Fan/1 nos	937.50	1	937.50	131.25	131.25	1,200.00
1. 10W Tubelight/42 nos	196.42	1	196.42	11.79	11.79	220.00
TOTAL AMOUNT (Rs.)						1,630.00

Total Paid: One Thousand Six Hundred Thirty Rupees Only

Signature/Thumb Impression of Recipient: _____ On behalf of Energy Efficiency Services Limited (For Authorized Person: EESL/EC)

Signature/Thumb Impression of Recipient: _____ On behalf of Energy Efficiency Services Limited (For Authorized Person: EESL/EC)

Name: DIXIT FILLING CENTRE
Contact No.: _____
Location: _____

For any complaint/enquiry, please call at customer care no: 1800-300-2500

CONSENT DEED

TAX INVOICE (DUPLICATE)

Name, address and GSTIN of the Seller: ENERGY EFFICIENCY SERVICES LIMITED (A New Venture Company of EESL, a Company of Public Sector, Govt. of India) Corporate Office: 4th Floor, A-11, NDAI Building, Sector-1, Noida-201301 (U.P.) State Office: 5th Floor, Lucknow Cyber Heights, Vibhava Khand, Green Park, Lucknow-226016, UP Email ID: info@eesl.co.in Contact: 0120-4908000 GSTIN: 09AACU4248H1ZM

Name and Address of the Buyer: VIJAY SINGH Mobile: 9540569753 Aadhaar Card: 1234567891

Invoice Number: UPDF0CL1554100003-M Invoice Date: 29-06-2017 12:24

Description	Rate (Rs.)	Qty (Pcs.)	Net Price (Rs.)	TAX (Rs.)	SGST (Rs.)	Value (Rs.)
3. 10W LED Bulb/503 nos	62.50	3	187.50	11.25	11.25	210.00
2. 1000 W 1200mm Ceiling Fan/1 nos	937.50	1	937.50	131.25	131.25	1,200.00
1. 10W Tubelight/42 nos	196.42	1	196.42	11.79	11.79	220.00
TOTAL AMOUNT (Rs.)						1,630.00

Total Paid: One Thousand Six Hundred Thirty Rupees Only

Signature/Thumb Impression of Recipient: _____ On behalf of Energy Efficiency Services Limited (For Authorized Person: EESL/EC)

Signature/Thumb Impression of Recipient: _____ On behalf of Energy Efficiency Services Limited (For Authorized Person: EESL/EC)

Name: DIXIT FILLING CENTRE
Contact No.: _____
Location: _____

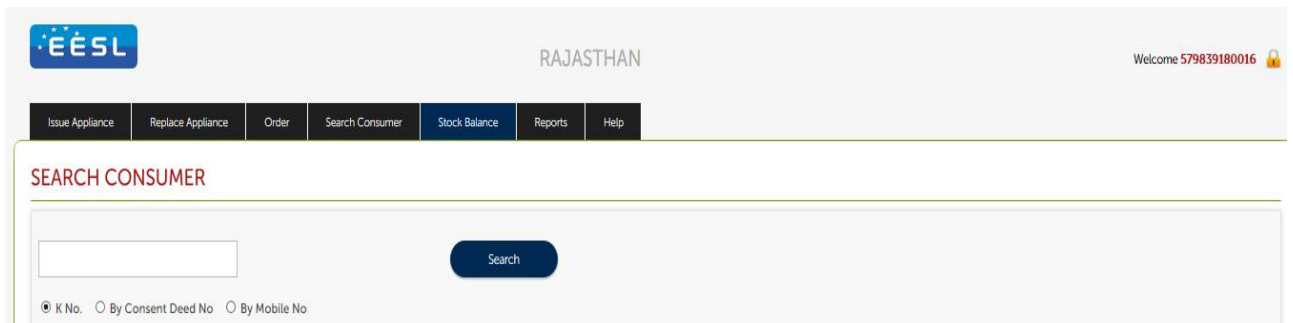
For any complaint/enquiry, please call at customer care no: 1800-300-2500

7. Replace (Consent Deed)

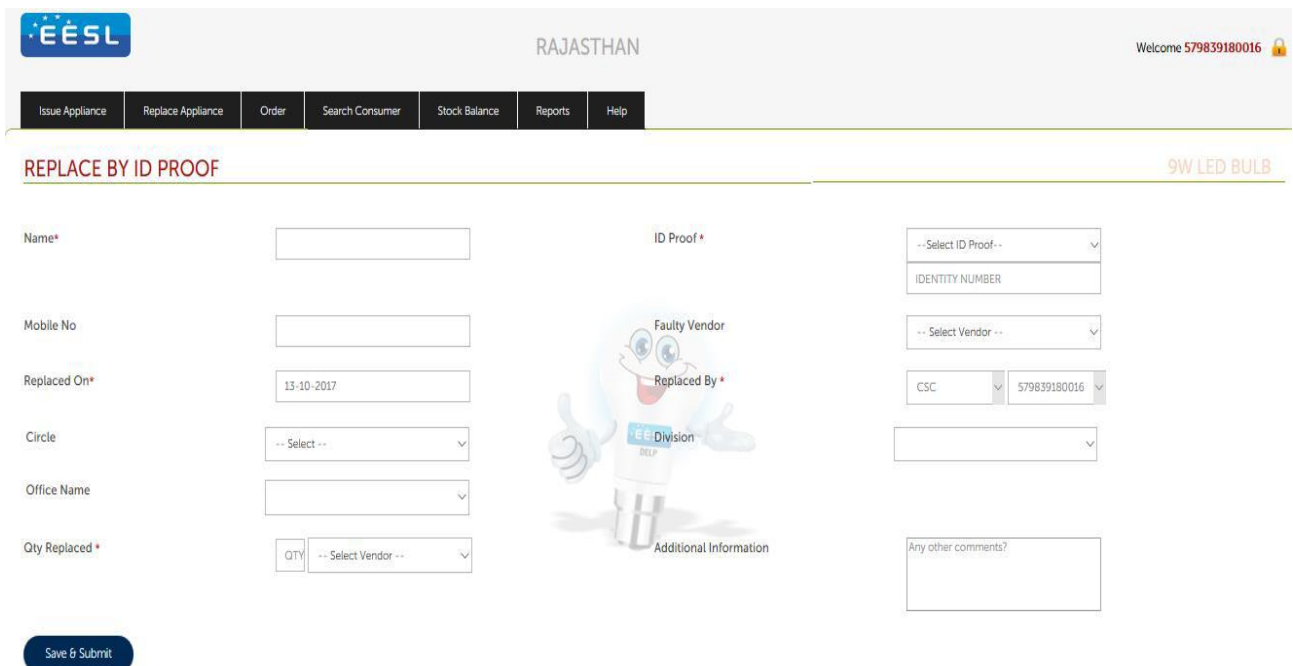
After click on 'Replace (Consent Deed)' option inside 'Main Menu', below screen will be shown.

In this counter needs to enter Mobile No. or By Consent Deed No to search Consumer.

Click on Search button.



The screenshot shows the EESL RAJASTHAN portal interface. At the top, there is a navigation bar with the EESL logo, the text 'RAJASTHAN', and a user welcome message 'Welcome 579839180016'. Below the navigation bar, there is a menu with options: 'Issue Appliance', 'Replace Appliance', 'Order', 'Search Consumer', 'Stock Balance', 'Reports', and 'Help'. The 'Search Consumer' option is highlighted. The main content area is titled 'SEARCH CONSUMER' and contains a search form with a text input field, a 'Search' button, and radio buttons for 'K No.', 'By Consent Deed No', and 'By Mobile No'.



The screenshot shows the EESL RAJASTHAN portal interface for the 'REPLACE BY ID PROOF' form. The top navigation bar is the same as in the previous screenshot. The main content area is titled 'REPLACE BY ID PROOF' and includes a '9W LED BULB' label. The form contains several input fields and dropdown menus: 'Name*', 'Mobile No', 'Replaced On*' (with a date '13-10-2017'), 'Circle' (with a '-- Select --' dropdown), 'Office Name', 'Qty Replaced*' (with a 'QTY' field and a '-- Select Vendor --' dropdown), 'ID Proof*' (with a '-- Select ID Proof --' dropdown and an 'IDENTITY NUMBER' field), 'Faulty Vendor' (with a '-- Select Vendor --' dropdown), 'Replaced By*' (with a 'CSC' dropdown and a '579839180016' dropdown), and 'Additional Information' (with a text area for 'Any other comments?'). A 'Save & Submit' button is located at the bottom left of the form.

After click on search button, Consumers Transaction history will be displayed along with replace button. If you want to replace appliance then click on 'Replace' button of the specific transaction row.

The screenshot shows the EESL Uttar Pradesh portal. At the top, there is a navigation menu with 'Main Menu', 'Search Consumer', 'Reports', and 'Help'. The 'SEARCH CONSUMER' section has a search box containing '564565HH45645' and a 'Search Again' button. Below it, there are radio buttons for 'Account ID', 'By Consent Deed No', and 'By Mobile No.'. The 'APPLIANCE ISSUED HISTORY' section displays a table with the following data:

Appliance	Issued On	#	Consent Deed No	Appliance Issued On EMI	Appliance Issued On Upfront	Vendor	Mobile No	Amount Paid (Rs.)	Issued By	
Bulb/W	08/11/2016	564565HH45645	UPDF0000000003-M	0	56	BAJAJ ELECTRICAL LIMITED	9987654321	150.00	UPDF0000	Replace
Fan	08/11/2016	564565HH45645	UPDF0000000003-M	0	56	USHA INTERNATIONAL	9987654321	61600.00	UPDF0000	Replace
Tubelight	08/11/2016	564565HH45645	UPDF0000000003-M	0	56	BAJAJ ELECTRICAL LIMITED	9987654321	920.00	UPDF0000	Replace

After clicking on replace button below screen will be shown, in this counter you need to select quantity of appliance which he/she wants to replace and vendor, then click on Save & submit button.

The screenshot shows the 'REPLACE APPLIANCES' form. It contains the following fields and values:

- Account ID: 564565HH45645
- Consumer Name: TEST RAMJI
- Issued Date: 08/11/2016
- Brand: BAJAJ ELECTRICAL LIMITED
- Consent deed No: UPDF0000000003-M
- No. Of Appliance: 2
- Issued By: UPDF0000
- Appliances Replaced: * 1 / 2
- Vendor Name: USHA INTERNATIONAL

At the bottom left, there is a 'Save & Submit' button. At the bottom center, there is a cartoon character holding a lightbulb. At the bottom right, there is the UJALA logo.

8. Distribution Summary Report

Distribution report is available in 'Reports' tab.

EESL UTTAR PRADESH Welcome UPOF9999

Main Menu Search Consumer Reports Help

DISTRIBUTION SUMMARY

In this report, you can download Arwise Summary of the consumers who availed Appliances under this scheme.

Appliance Type: Fan Issued By: ECI, UPOF9999

Consumer Type: -- Show All -- Payment Option: Instant Payment

District: -- Show All -- Division: -- Show All --

Sub-Division: -- Show All --

Period: 01-12-2025 To 31-12-2025 Group By: Sub-Division

Clear View in HTML Export To Excel

Report

District	Division	Sub-Division	Total Consumer Count	Total Appliances Issued	Total Amount Paid (Rs.)
ALLAHABAD	SDD4444(11)	DNV4444(1)	1	40	44,000
			1	40	44,000

9. Technical Support

This option is available in 'Help'. Using this page counter needs to enter all his/her details and describe issues/Problems in details or they can attach screenshot file which describes the issue.

E-Mail: support@csc.gov.in

Helpline: 1800 3000 3468

TECHNICAL SUPPORT

For any technical assistance / support please send us an email with the error message at ujala@cruxbytes.com. We will revert back soon.

OR

For a faster response, you can also fill up the form below mentioning precise details of the error:

Username	579839180016	Your Name *	<input type="text"/>
Email Id *	<input type="text"/>	Mobile No.	<input type="text"/>
Your Agency *	<input type="text"/>	Describe Your Problem *	<input type="text"/>

Upload Screenshot/file

10. Ujala Products financials

S. No	Product	MRP	VLE Commission (Exclusive GST)	TDS	Net VLE Commission
1	LED-Bulb	70.00	4.00	0.20	3.80
2	LED- Tubelight	220.00	9.00	0.45	8.55
3	Fan	1200.00	37.00	1.85	35.15