



While you were away

SIGNING OFF FOR ONE LAST TIME

Many mothers say nostalgically: “How time flies! My child has graduated from the University. It seems not long ago I was holding it in my arms.” It is time for a similar retrospection for us too. No one exactly knew what pied-piper magic effect was falling upon us. Soon, all of us started chasing the CSC Dream. We were excited. As the CSCs began to rollout in different parts of the country, someone suddenly stood up and asked: “Shouldn’t all the stakeholders be talking to each other?” The monthly CSC Newsletter was born out of this simple query.

In the initial phases, the newsletter was meant as a knowledge exchange platform only for the NLSA team. I was fortunate to start this venture. I had excellent backing from some of the most wonderful team members. Design, Layout, Contents, Structure all were discussed and finalized in just about two hours! The CSC Newsletter was born.

As we celebrated one anniversary after another of this publication, the reach also was widened. SCAs and SDAs joined the address book. More suggestions and other contributions flowed in. In the process, we got the validation that the Newsletter was living up to its mandate. But what this newsletter in essence was also the true reflection of the action that is happening on the ground in the far and remote parts of India on CSCs. Going sequentially through this publication opens up the progress of the CSC scheme.

Through the CSC Newsletter, we met champions who did things differently. In the pages of this publication, we witnessed economic empowerment of the rural women unfolding. Those pages discussed infrastructure problems month after month. This publication projected the initiatives by governments to roll out new services. Constantly, the CSC Newsletter strived to bring out the development of the National e-Governance Plan (NeGP) in a microcosmic way.

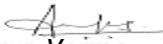


In this issue

Editorial	1
Implementation Status	2
Electricity Bill Collection through CSC	2
Inauguration of Maha e-Seva Kendras	3
Maha e-Seva Kendra visit	4
Ranking of Districts based on % rollout	4
e-Governance workshop in Nagaland	5
2 days Camp for Children in Kerala	5
Vision centre project – Tripura	6
Khidmat education service launched	7

Back at my desk, it was a constant challenge. Even as we climbed each step, the emotions were to be kept under check. As NLSA, we felt gratified when Government of Jharkhand approved the branding and logo for Pragya Kendra. Chief Minister spoke to the people in the state through a widely-circulated documentary film on Jharkhand CSC. We, team members, huddled into a hug when Bihar Chief Minister, Mr. Nitish Kumar, handpicked the name Vasudha for CSCs, as we had suggested. We were on a roll. The newsletter captured them all.

Last Lecture by Randy Pausch of Carnegie Mellon is not about cancer and terminal illness. It is about how positive outlook can get the best out of a person and overcome hurdles in life. CSC scheme will have a long list of challenges. But the point here is that Government has set an initiative in motion, which is irreversible. At a time the NLSA completes its term and the Special Purpose Vehicle takes over the reins, I am signing off for one last time. Brimming with the pride of a team member who has witnessed the birth of one of the most fascinating initiatives anywhere in the world.



Arun Varma

Inauguration of Maha e-Sevakendra (CSC) and Issuance of Record of Rights (RoR)

Record of Rights (RoR) issue - e-7/12 through the Maha e-Sevakendras was inaugurated in Nanded on May 16th by the Maharashtra Chief Minister, Shri. Ashok Chavan. The other dignitaries present for the inauguration ceremony included Shri. Ramesh Kumar, Additional Chief Secretary, (Revenue), Revenue & Forest Department, Dr. Shrikar Pardeshi, Collector & District Magistrate, Nanded. The RoR is considered as one of the most popular and high-in-demand G2C services in the State.



बारड : येथील 'महा-ई' सेवा केंद्राचे उद्घाटन रविवारी मुख्यमंत्री अशोक चव्हाण यांच्या हस्ते झाले. या वेळी आमदार डी. पी. सावंत, माणिकराव इंगोले, एम. रमेशकुमार, शैलेशकुमार शर्मा, श्रीकर परदेशी आदी.

शेतकऱ्यांना घरपोच 'अपडेट सातबारा' मुख्यमंत्री अशोक चव्हाण यांची ग्वाही

बारड, ता. १६ (बातमीदार) : राज्य पातळीवर शासनांतर्गत विविध कृषी विषयक योजना राबविण्यात येत आहेत. गावापातळीवर महा-ई सेवा केंद्रांतर्गत सातबारा उतारा; तसेच विविध प्रमाणपत्र सेवा सुरू करण्याचा महत्वाकांक्षी निर्णय घेण्यात आला आहे. त्यामुळे शेतकऱ्यांना घरपोच 'अपडेट सातबारा' मिळणार आहे, अशी माहिती मुख्यमंत्री अशोक चव्हाण यांनी रविवारी (ता. १६) येथे दिली.

बारड येथे 'महा-ई-सेवा केंद्रांतर्गत' सातबारा उतारा सेवेचे वितरणाची सुरुवात मुख्यमंत्र्यांच्या हस्ते रविवारी झाली. त्या वेळी ते बोल्सत होते. संगणक प्रणाली माहिती तंत्रज्ञानाची पाठणी करून त्यांनी जिल्हा प्रशासनाच्या

वर्षा अधिकाऱ्यांशी संवाद साधला. जमावबंदी आयुक्त शैलेशकुमार शर्मा, अपर मुख्य सचिव एम. रमेशकुमार, जिल्हाधिकारी श्रीकर परदेशी, तहसीलदार विजय राजन यांच्याशी चर्चा करून 'अंमलसारा' सेवा लवकर सुरू करण्याच्या सूचना त्यांनी दिल्या. जिल्हा परिषदेचे अध्यक्ष माणिकराव इंगोले अध्यक्षस्थानी होते. आमदार डी. पी. सावंत, कॅबिनेटचे जिल्हाध्यक्ष बी. आर. कदम, माजी जिल्हा परिषद अध्यक्ष शंकरराव देशमुख बारडकर, कृषी सभापती प्रकाशराव देशमुख, कॅबिनेटचे तालुकाध्यक्ष गोविंदराव शिंदे नागरेल्लेकर आदी उपस्थित होते. डॉ. परदेशी यांनी प्रस्ताविक केले. श्री. चव्हाण म्हणाले, की शेतकऱ्यांसाठी शेततळे,

It took persistent efforts from the Revenue department headed by the Principal Secretary IT, to arrive at a landmark decision where Government of Maharashtra (GoM) through the Revenue Department resolved to issue Record of Rights (RoR) through the Maha e-Sevakendras.

The salient features of the GR issued on 27th Apr'10 by the revenue department are as mentioned below

1) Updated CD of RoR (7/12 extracts & mutation history) in a non-editable format will be provided by the Resident District Collector (RDC) to the SCA's district coordinator, who will in turn make it available to the Village Level Entrepreneur (VLE).

2) No signature of Talathi / Patwari would be required for the issuance of the certificates. In lieu of the Talathi's / Patwari's signature, a seal of the Maha e-Sevakendra with the VLE's signature would be accepted.

3) The onus of checking the validity / authenticity of the RoR will lie on the authority requesting the document by visiting the website www.mahabhulekh.mumbai.nic.in.

It is envisaged that this new mechanism of service delivery through the Maha e-Sevakendras will not only make the system more transparent and easy for the citizens but will also prove to be an effective mechanism to ensure that the districts update their mutation data on the website regularly.

Maharashtra Maha e-Seva Kendra visit by officials

Dr. Shrikar Pardeshi, Collector and District Magistrate Nanded and Shri. Shailesh Kumar Sharma, Settlement Commissioner & Director of Land Records (MS) Pune visited Maha e-Seva Kendra, Mukhed Taluka Nanded on the 12th of May 2010.



Ranking of Districts in Maharashtra based on percentage rollout

From May, 2010, Maharashtra state has started giving ranks to their districts based on the percentage of rollout of Maha e-Sevakendras, number of G2C services activated and also on the number of G2C service transaction completed at the Maha e-Seva kendras. A letter to this effect was issued by the Government of Maharashtra.

Government of Maharashtra

No: DIT-CR 110/08/39
Directorate of Information Technology
7th Floor, Near Rajmudra Kaksha
Mantralaya, Mumbai – 400 032
Date: May 03, 2010

To,
All District Collectors

Subject: Ranking of districts based on performance in Maha e-Sevakendras Scheme (CSCs)

Further to the 4th ranking list of the districts issued last month based on the performance in Maha e-Sevakendras scheme, please find the 5th ranking list attached herewith as Annexure I.

2. Kindly note that from this month onwards, a more comprehensive ranking system has been adopted wherein 50% weightage has been allotted for the percentage rollout of Maha e-Sevakendras, 25% weightage for the number of G2C services activated and the rest 25% for the number of G2C service transactions completed through the Maha e-Sevakendras last month.

3. As mentioned in the last communication, some district collectors have started giving G2C services through the Maha e-Sevakendras. The details are shown in the Annexure II. In case, your district is not mentioned in this annexure and your district has also started giving G2C services, please inform us accordingly.

4. I request you to take a review of the Maha e-Sevakendra scheme in your district to speed up the rollout and delivery of G2C services through the Maha e-Sevakendras.

Please refer following GR / Circular issued in this regard –

1. GR No. : DIT/CR28/39 dated 3/12/2008
2. Circular No. : DIT/ FILE 09/CR89/39 dated 25/11/2009
3. GR No. : DIT/FILE 09/CR89/39 dated 15/01/2010
4. GR No. : Miscellaneous 2010/CR – 63/L1 Cell dated 27/04/2010

Thanking you,

Yours sincerely,



(Dr. Santosh Bhogle)

Under Secretary IT

cc submitted to:

- 1) The Chief Secretary for kind information
- 2) Additional Chief Secretary (Revenue) for kind information
- 3) Principal Secretary to The Chief Minister for kind information
- 4) All Divisional Commissioners for kind information

An e-Governance Workshop in Nagaland

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e- governance roadmap for Nagaland

Correspondent

KOHIMA, MAY 26 (NPN): Secretary of Information Technology and Communication (IT&C) K.T. Sukhalu on Tuesday stated that IT&C department has brought out an e-governance roadmap for the state and prepared detailed project reports for eight departments to enable back-end computerization and help departments progress in terms of e-governance. The departments include Health & Family Welfare, Agriculture, School Education, Higher Education, Technical Education, Rural Development, Horticulture and Tourism.

He was speaking at the valedictory function of a three day training programme on "e-governance-enabling effective governance through ICT" at ATI Kohima. Speaking on the state's strategy for e-governance, Sukhalu said the core infrastructure to be built included state wide area networks to establish connectivity to all block levels



(R) Secretary of IT&C K.T. Sukhalu, presenting certificate to a participant at the valedictory function of a three day training programme on "e-governance-enabling effective governance through ICT" at ATI Kohima. (NP)

of the state.

He informed that 220 Common service centres had been set up in the state, which would be front-end delivery points for government, social and private sector services to citizens. He also stated that the state data centre would host state level e-governance applications/data to enable seamless delivery of government to government, govern-

ment to citizen and government to business services.

Sukhalu also mentioned that the soft infrastructure being envisioned by the state to take up included building of state portals, state e-service delivery gateways, creating and enabling e-forms for all services and notifying standards progressively, back-end computerization of citizen centric services such as elec-

tricity, water bills, certificates, agriculture information, ILP etc. He reminded that mere development of e-governance strategies and induction of technology would not help deliver the quality of services envisaged unless human resources are aligned to provide the right services. He maintained that capacity building programme was an effective way of building human capacities towards changed attitude that is ideal to ICT administration and delivery system. Director of ATI V Shashank Shekhar, stated

that technology was for the people not the other way round, and urged the participants to see that people were benefited.

Altogether 33 officers participated in the three day training. Award of certificates were presented to each participant by the chief guest. Participants shared their experiences of training, while a training report was given by Chura Katiry, programme officer, IT&C. The function was chaired by T. Tongtiliba Longkumer, assistant director, IT&C.

Online web-based ILP

The department of Information Technology and Communication (IT&C) will implement online web-based Inner Line Permit (ILP) software application with an objective to ease the process of obtaining an ILP for visitors to the state and also to enable the government to keep track of the outflow and inflow of visitors. This was informed on Tuesday by K.T. Sukhalu, secretary of IT&C during the valedictory function of an e-governance training at ATI. Sukhalu stated that the project has been approved and funded by the MCIT, Government of India, and would be rolled out in all the district headquarters, Nagaland Houses of Delhi, Kolkatta, Shillong and Guwahati. The department is also envisaged to have an ILP on arrival at the airport in the later stage of the project.

Two-day Camp for Children under 14 years of age - SHAHPADIKOOTAM in Wynad, Kerala

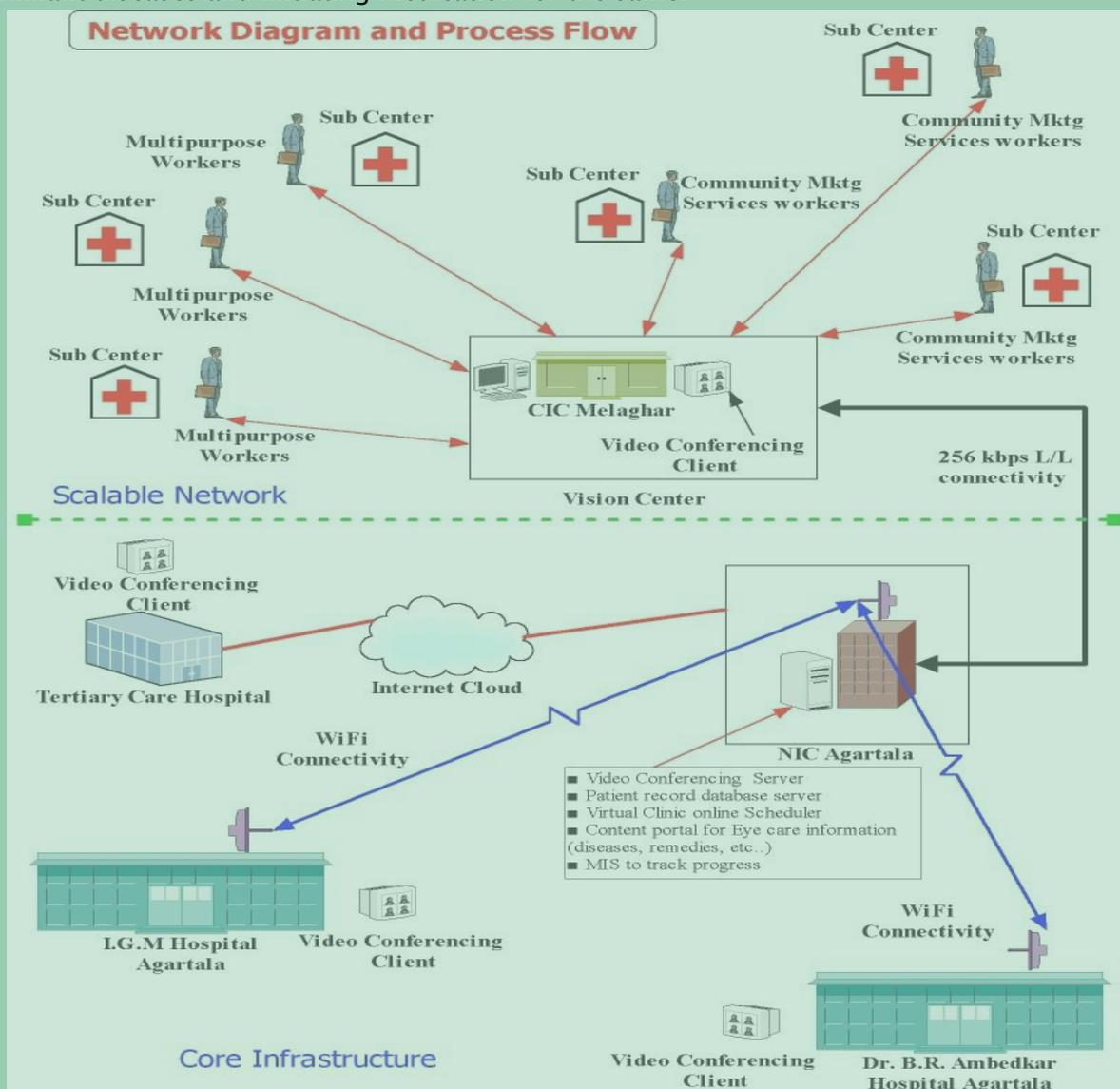


Better Access to Eye care: Tripura Vision Centre Model

The tele-ophthalmology project was initiated for the Ophthalmology department, Department of Health and Family welfare, Government of Tripura aiming at offering Primary and Preventive Eye Care services to rural citizens of Tripura adopting advances in medical sciences, bio-medical engineering and its convergence with Information and Communication Technology. The Vision Centre is a comprehensive model for providing eye care in a decentralized manner located at the 35 block offices of the state.

The first pilot Vision Centre was set up in Melaghar block on April '07 and is operational till date. This centre alone has screened more than 12,000 patients till date and has made significant impact in the local community in terms of visual impairment. The project in whole, with 36 vision centres, has screened 53,016 patients till April 30th 2010. Of this, 57% are men and 43% are women.

The initiative has screened more than 53,000 patients and has offered solution to the primary & preventive eye care needs and has prevented major Visual impairment due to the refractive errors and detection of cataract and other predominant diseases and initiating medication for the same.



As of now there are no consultation charges and the medicines are also provided free of cost to the citizens by Government of Tripura. This project had been designed in 3 phases and all the three phases are complete and 36 states are completely functional.

Khidmat Education Service launched



J&K Bank, the SCA for Jammu & Kashmir signed a MoU with Indra Gandhi National Open University (IGNOU) for offering e-Learning courses through their Khidmat CSCs. Pictures above show some moments from the signing in ceremony, where J&K Bank Chairman, Dr. Haseeb Drabu and IGNOU, Vice Chancellor, Prof. Rajasekharan Pillai are also seen.

Arun Varma
Soumi Banerjee
Roy Mathew

NLSA - CSC Project
IL&FS- Common Services Centers Project
PMU Office, 4th Floor, Electronic Niketan,
Department of Information Technology,
6, CGO Complex, New Delhi 110 003
www.csc-india.org