Dear VLE,

During this time of Corona outbreak, CSC SPV recommends all VLEs to download Aarogya Setu app to fight against COVID19. The application is available on Google play store and Apple store.

We request all the VLEs to ask 20 additional people to download the app and spread the awareness about the application.


iOS: https://apps.apple.com/in/app/aarogyasetu/id1505825357

---

**Arogya Setu Mobile App**

Dear VLE,

The Arogya Setu mobile App has been developed by the Government to connect citizens to essential health services in the fight against Coronavirus.

The app will inform the users about the risks, best practices and relevant advisories pertaining to containment of Coronavirus.

All VLEs have to download the App from Play Store by evening tomorrow. Each VLE will get 20 persons in his/her community to download the App.

The App is available on both android and iOS devices.

To download the App, visit the following links:

iOS: https://apps.apple.com/in/app/aarogyasetu/id1505825357


*Let us all fight the Coronavirus pandemic with accurate information!*
CSCs across the country light candles and diyas after Hon' PM's appeal

Hon’ Prime Minister Shri Narendra Modi appealed the nation to come together on April 5th to light lamps, torches and diyas to show their support in eradicating the darkness that the coronavirus has brought to the world. To show their support, CSCs across the country, stood in solidarity of the initiative named 9 Baje 9 minute where villagers switched off all the lights of their home and came to their balconies with a lamp, diya or a torch.
LEAD

Data consumption in rural India jumped nearly 100% during lockdown

Data consumption in rural India on the network of CSC SPV jumped nearly 100 per cent within a month - especially during the lockdown period. There has been increase in data consumption to 4.7 terabyte (TB) as on March 30 from 2.7 TB on March 10.

Based on the growth trend, data consumption on the CSC SPV network is estimated to have increased by close to 100 per cent till date. A major spike in data consumption has been recorded since the time lockdown started. Besides the surge of data consumption in rural areas, there has been a high demand of FTTH (Fiber to Home). In the month of March 20, more than 3 lakh subscribers registered across 50,000 Gram Panchayats for FTTH. Wi-Fi Choupal has more than 12 lakh registered subscribers who use this as a supplement to their mobile connection.

Minimum holding amount in DigiPay has been reduced till lockdown

Dear VLEs,

Minimum holding amount in DigiPay has been reduced from Rs. 1000 to Rs. 100 till lockdown period.
Consult with doctors online through CSC health network

No Need to Visit Doctor’s Clinic, Consult with Doctors online through CSC Health Network. TeleMedicine at Rs. 1.

Process flow Tele-Consultation:
https://drive.google.com/open?id=1Fwxfju2x5ajdJcHm8OdbO6mkY5JEoUlK
IMPACT

Empowerment of Aaluda GP, Rajasthan through CSC

The backwardness of Aaluda village in Dausa district of Rajasthan is reason of concern for the villagers. The nearest bank of the village is 25 km away and due to this there was no access to banking facilities in Aaluda. VLE Mahesh told the villagers about the advantages of opening a bank account. He also explained them that they don't need to go to the bank for everything. VLE provides them most facilities of Banking including other G2C services in the village itself.

Today, due to regular savings in villagers' account, there is a considerable amount. Now they are thinking of regularly depositing a few rupees every month, so that with this savings, they can also help in self-employment of their children. VLE Mahesh has opened 9000 Jan Dhan accounts in Aaluda.

Bank has come for the first time in the life of these villagers in Aaluda village and this change happened due to VLE Mahesh Kumar Saini. CSC VLE Mahesh offered banking services as a Bank Mitra of Bank of Baroda. A large number of those who opened accounts under this scheme were those who were till now outside the purview of the banking system.

Jan Dhan Yojana through CSC Aaluda has also proved to be a major scheme for employment generation in this remote village of Rajasthan. Financial inclusion is empowering villagers in Aaluda and increasing the availability of credit for their self-employment, directly because of this scheme. CSC has given work to more Bank Mitra like VLE Mahesh Saini, who provides banking services at doorsteps.

VLE has so far distributed pension to more than 300 old age persons in his Gram Panchayat through DigiPay. Now, due to CSC VLE, the senior citizens of the village don't have to go far in the bank and post office and their pension is arranged at the doorsteps by VLE Mahesh.

VLE has also made 25,000 FasTags so far. Apart from this, Insurance, NPS, electricity bill collection, PMSYM, PMKY, FSSAI services are being provided through his center.

VLE has so far distributed pension to more than 300 old age persons in his Gram Panchayat through DigiPay. Now, due to CSC VLE, the elders of the village don't have to go far in the bank and post office and their pension is arranged at home.
IMPACT

DigiPay helps poor women and MGNREGA workers in Amreli (Gujarat)

3.65 lakh CSCs across the country, are facilitating a one time payment to MGNREGA workers and poor women in more than 500 districts as the country have been put under lockdown.

Woman VLE Manisha Ben is providing direct cash transfer benefits of relief package through DigiPay. On 26th March, Hon’ Finance Minister Smt. Nirmala Sitharaman announced a relief package to help fight the Covid-19 outbreak. The VLE is creating awareness in her panchayat Vaghela Sheri (district Amreli, Gujarat) that people can withdraw cash from their Jan Dhan Accounts during lockdown. She used this opportunity to serve poor women from marginalized communities. With the help of VLE, 300 women from Vaghela Sheri, Jafrabad have received direct cash transfer benefits from their Jan Dhan accounts.

Sarpanch Vijnanandbhai Vaghela helped VLE to arrange people and also arranged two home guards for maintaining social distance during coronavirus pandemic.

Policemen from nearby police station also visited the CSC centre and praised Manisha Ben for taking precautions of corona by using sanitizers for all costumers, using mask and sanitization of finger print device. Social distancing of one meter is also being maintained by all beneficiaries. All devices are being disinfected after each transaction by cadila-disinfector.

Total Distance with 1 Mtr. By self decipline and home guard also helped.
IMPACT

VLE is using sanitizer and disinfecter for finger print and hand cleaning on every transaction. Token for 3 days distributed to total 300+ PM-JAN DHAN beneficiaries.
'Graduate carpenter" turns entrepreneur, empowers villagers in Anantnag (J&K) during lockdown

VLE Name: Asif Bhat
CSC Location: Marhama C, Anantnag

Asif Bhat started to support his family when he was a student in a nearby Government School in Maharama C village. An arts graduate who would do menial jobs to support family is a proud owner of CSC in Maharama C village in Kashmir valley. In his village dotted with narrow and dilapidated roads, the only uncommon thing is Common Service Centre running by Asif.

Amid the alarming threat of the spread of COVID-19, Kashmir also faces lack of high-speed internet. High-speed internet services in the region have been blocked since August 5 to prevent protests. Amidst these challenges, the VLE is delivering CSC services with the help of 2G.

VLE Asif Bhat hails from a carpenter community and used to do woodwork with his father. He continued his studies with the help of savings. In BA 3rd year, he applied for CSC ID and thus his CSC journey started in 2018. Last year, he also completed his BA from Kashmir University. “I used to study and work as a labourer at the same time to support my family. I wanted to complete my education at any cost. Later I got admission in Kashmir University and completed my graduation in arts stream in the year 2019. During college days I used to do Carpentry with my father to manage the daily expenses,” recalled Asif Bhat. He continued doing menial jobs till the year 2018 when a friend suggested him to start CSC in his native village.

The young man who once worked Carpentry for others, used to work in the fields of others, in return, he got 50 to 100 rupees a day. But now he is a successful entrepreneur. Thousands of Kashmiri youths like Asif Bhat are moving towards CSC leaving daily wage work and are presenting unique example of minority empowerment in the country. He is running CSC successfully and is an example for many youths in his village.

The VLE is delivering services on Ayushman Bharat, PAN Card, Passport, Flight and train booking, Mobile recharge, Travel tickets, Online Job forms, Hotel booking, Online Scholarship forms, DTH, Tele Law. Citizens in Marhama C and nearby villages have received considerable help through CSC. VLE said, "Now the villagers do not have to go far to the city and stand in line for hours in Anantnag. VLEs also get very good commission on these services through CSC. "

INITIATIVE

Not only has the digital revolution reached remote village like Marhama C in Kashmir valley through CSC, but also the entrepreneurs' earnings have increased significantly. Through CSC, rural residents residing in remote areas are served at the doorsteps. CSC is helping them to avail services in a timely and cost effective manner.

Success Story of Tele-Law from Shernagar village, Assam

Ramesh (name changed) resident of Shernagar village, Dubri in Assam took loan from Mahindra Finance Company. Due to default of a loan installment, one of the officials from the company came to applicant's house and took Rs. 2000/- extra from him alleging some penalty implemented on the said loan taken by him. The applicant with fear of serious legal action taken against him gave the above said amount and did not receive/took the receipt from the Officer.

Ramesh discussed about the matter with VLE Md. Akhiruz Zaman who is his friend. He further, advised him to discuss the matter with the advocated through the cannel of Tele-Law service. On appointment date Ramesh was connected to Panel Advocate and the latter advised him to make a written complaint against the Mahindra Finance official who has taken Rs.2000/- unofficially stating convenience fees without receipt in the Branch Head of Mahindra Finance.

Ramesh after seeking consultation admitted the fact of his unawareness that no money should be paid to any one without proper receipt. However, he made complaint before the Branch Manager of his Finance company. The Branch Head, took immediate action and to settle the matter amicably and retuned Rs.2000/-which was taken illegally.

Presently a total of 200337 cases are registered under Tele-Law project, out of which 188568 cases have received advice from the panel Lawyers.

For more information log in to: http://www.tele-law.in/
Facebook: https://www.facebook.com/CscTeleLaw/
Twitter: https://twitter.com/Tele_Law

VLE Akhiruz Zaman
PAYMENT WITHDRAWAL THROUGH DIGIPAY IN WEST BENGAL DURING LOCKDOWN

Golam Kibria Mallick (CSC id: 649989040017 Kiosk id: 15430059) is a VLE from Bagnan I GP, Bagna I subdistrict of Howrah district. He runs the CSP of Bank of Baroda at Bainan Branch at Paschim Bainan (CT). Almost 180 to 190 transactions are happening from his centre everyday where citizens are coming down to withdraw amount for Jan Dhan account using DigiPay. All safety regulations starting from wearing of mask to using hand sanitizer and maintaining proper distance from each other have been taken care of by the employees as well as citizens who have been visiting his CSP.

Momotaj Bibi (CSC id: 456778100011 Kiosk id: 1A68N935) is a VLE from Mallikpur GP, Baruipur sub district of 24 Parganas South district. She is a Business Correspondent of State Bank of India. Over 100 transactions are being done from her centre every day through DigiPay, AEPS and even withdrawal of money through ATM. All the citizens are being given hand sanitizers before entering the centre and after capturing their fingerprints for cleansing their hands. Definite boundaries have been marked for citizens to stand while waiting for their turn so as to maintain social distancing.
STATE SCAN

VLE disbursed Rs. 79,000 worth entitlements of PMJDY in a single day in Kishangarh

During Lockdown, citizens in different parts of India are easily withdrawing money from their bank accounts using Aadhaar Enabled Payment System at their nearest Common Services Centres.

CSC VLE Samkit Jain from Kishangarh in Rajasthan successfully disbursed around Rs 79,000 worth entitlements of Pradhan Mantri Garib Kalyan Yojana and state government ex-gratia through AEPS in a single day.

VLE disbursed Rs. 79,000 worth entitlements of PMJDY in a single day in Kishangarh

During the lockdown period, SBI & HDFC CSPs are providing banking services in rural areas in Tripura and maintaining the social Distancing.
STATE SCAN

SBI CSPs
VLE Name: Ujjwal Chandra Das
CSC id: 739813850017, GP: Uptakhalli, Block: Panisagar, District: North Tripura
VLE Name: Suklal Das
CSC id: 544642150018, GP: Kemtali, Block: Charilam, District: Sepahijala
HDFC BCs are also providing Banking services like withdrawal, deposits in rural areas of the state.

VLE Name: Dhrubyjyoti Nath
CSC id: 126475260013, GP: Bargul, Block: Kadamta, District: North Tripura

VLE Society in Gomati district (Tripura) donated cheque for PM relief Fund
On 6th April, VLE society of Gomati District has donated an amount of Rs.16031/- to P M Relief fund through ADM, Gomati District in the presence of DM & SDPO towards Corona relief Fund. District Magistrate Shri T.K Debnath (IAS) from Gomati District, Tripura was present during occasion.
Learn Courses online with CSC Udemy Pack

CSC Academy is offering Online Courses through CSC Udemy Pack. In this package, more than 3500 courses are being offered.
Stay at Home: Prepare with us

CSC SPV and Sarkari Pariksha are jointly offering unlimited free mock tests at your choice of exam. We will also contribute Rs. 1 to the PM Cares Fund on every registration.

Stay at Home
Prepare with us

We are offering Unlimited Free Mock Tests of your choice of Exam.

We will also contribute ₹1 to the PM Cares Fund on every registration*. 

SarkariPariksha’s initiative
#IndiaFightsCorona

Supported by
Shri Abhishek
Yash Tyagi Ji

for online practice of more than 100 Government Exams, visit
sarkaripariksha.com

CSC e-GOVERNANCE SERVICES INDIA LIMITED
Electronics Niketan, 4th Floor, DIT, Program Management Unit, 6,CGO Complex, Lodhi Road, New Delhi-110003
C I N : U74999DL2009PLC192275