CSC VLEs are working on the frontlines of the Coronavirus crisis in Rural India - Hon' Minister

Shri Ravi Shankar Prasad, Hon'ble Minister of Electronics & IT and Law & Justice, in an interaction with VLEs of Bihar mentioned that the Common Service Centres have played a significant role in during corona pandemic. He said that CSC rural entrepreneurs have the ability to revolutionize India by empowering rural citizens and providing opportunities for access of various government and other services to them during this crisis. During the crisis of Covid-19, they are taking forward the agenda of the government in serving the underserved especially those living in the rural India.

The Hon' Minister was addressing around 100 Village Level Entrepreneurs of Patna through video conferencing.

The Hon' Minister while inaugurating the event, appreciated the efforts of the Common Services Centres (CSCs) in providing services like DigiPay, banking, Grameen eStore to the grassroots citizens during corona pandemic. He said, “I wish the Village Level Entrepreneurs of CSC all the best and hope they will truly be the harbingers of change in our fight against Covid-19 and enable us to create digitally and financially inclusive society. CSCs are the main tool of empowerment and change agent in India. In the current situation of corona pandemic, there is a big responsibility on the shoulders of our VLEs.”
Hon' Minister said, “35,000 telemedicine was done by our VLEs during the month of April. They are empowering people through DigiPay during corona pandemic. People are benefiting through this. Distribution of masks and sanitizers has also been done by CSCs in many areas and my advice is to continue this type of work.”

While welcoming the participants to the workshop, Dr. Dinesh Tyagi, CEO, CSC SPV said, “Hon' Minister is great motivation for our VLEs and has helped us a lot in making CSC scheme great social movement in India. CSCs have become vibrant due to Hon' Minister's efforts and support. Our VLEs from various parts of the country are doing wonders in his guidance.”

During the program Hon' Minister talked to VLE Govind Yadav (Fatuha Block), Onkar (Rukanpura), Deepak (Alawalpur), Dharmendra (Mansinghpur) and VLE Abhishek from Bakhtiyarpur. The event was attended by 100 VLEs from Bihar through video conferencing.

The full video of the interaction of Hon' Minister with VLEs can be viewed here: https://youtu.be/4SL361Qt_OI
HIGHLIGHT

e-Launched integrated online skill course on Computer-Aided Design and 3D Printing

CSC Academy brings first time an integrated online skill course on Computer-Aided Design and 3D Printing with the industry experts. The programme offers basic skill training on Designing and 3D Printing technology.

Course Duration:
- 30 Hours of online Training and Assessment
- 20 Days, 5 Days a week (1.5 Hours per day)

Course Fees: Rs. 1300/- + 18% GST

For further details about the course please visit: https://www.csc-services.in/3D/ or write us at skills@csc.gov.in/arvind.rathi@csc.gov.in
LEAD

More than 30,000 tele-consultations through CSCs in April, 2020

Telemedicine consultation is provided by CSC centres and is providing people with online medical consultation from Doctors.

During the month of April 2020, more than 30,000 citizens have taken medical advice online.

Sanitary pads through CSC Grameen eStore

Stree Swabhiman Sanitary Pad can be supplied to women/girls through CSC Grameen eStore. Great opportunity for VLEs to promote women’s health and hygiene!
DigiPay top 5 transacting VLEs during April, 2020

1. Mithlesh Kumar
   - Amount: 64.55 Lacs
   - District: BASTAR
   - State: Chhattisgarh

2. Sapi Halder
   - Amount: 30.99 Lacs
   - District: MURSHIDABAD
   - State: West Bengal

3. Bhanu Pratap Singh
   - Amount: 43.96 Lacs
   - District: Kanpur
   - State: Uttar Pradesh

4. SK Sanaullah Rahman
   - Amount: 16.65 Lacs
   - District: HOWRAH
   - State: West Bengal

5. Md. Rahmat Ali
   - Amount: 15.49 Lacs
   - District: MURSHIDABAD
   - State: West Bengal

DigiPay top 5 transacting districts in pan India-April 2020

1st
- State: West Bengal
- District: Murshidabad
- No. of Transactions: 31250
- Amount: 4.50 Crore

2nd
- State: Bihar
- District: Samastipur
- No. of Transactions: 25775
- Amount: 4.74 Crore

3rd
- State: Uttar Pradesh
- District: Varanasi
- No. of Transactions: 25254
- Amount: 2.28 Crore

4th
- State: Chhattisgarh
- District: Bilaspur
- No. of Transactions: 22277
- Amount: 2.54 Crore

5th
- State: Madhya Pradesh
- District: Morena
- No. of Transactions: 20836
- Amount: 3.01 Crore
IMPACT

Success story of VLE Sachin from Kurha-T Panchayat, Yavatmal

VLE NAME: SACHIN RAMESH CHAHANDE
CSC Location: Kurha-T Panchayat, Block Arni, Yavatmal district, Maharashtra

VLE Sachin has been associated with CSC since 2017. He is delivering CSC services in an effective and efficient manner. He has done remarkable participation during covid-19 pandemic.

He is one of those VLEs in the state who has registered highest number of Arogya Setu installation. He treats his customers well and is very sincere. He is highly respected among the VLEs in Maharashtra. Local administration appreciated his efforts for digital empowerment and visited his CSC centre. Sachin's skills to connect with people have also helped him in generating good earnings for herself.

Services through his CSC:
• Marriage Certificate, Cast Certificate, Residential Certificate.
• All RDD Services, Revenue Dept Services.
• Banking and DIGIPAY, PM-KISAN Scheme,
• PMGDISHA- 150 Students enrolled in this scheme.
• Pradhan Mantri Shram Yogi Maandhan Yojana: 250 enrolments
IMPACT

PMSYMY BENEFICIARIES

During COVID-19 Lockdown, the VLE did transaction of Rs. 75000 through DIGIPAY.
Success story of woman VLE Shilpa Sawarkar from Sonkhamb gp, NAGPUR

VLE Name: Shilpa Sawarkar
CSC Location: Sonkhamb gp, Katol block, NAGPUR

Shilpa's success story is inspiring for all VLEs who do not belong to affluent background. She runs her CSC at Sonkhamb gp, Katol block, NAGPUR. With limited resources available, the VLE was determined to fulfill her mission for social and digital empowerment in her taluk.

She is delivering all CSC services like PMGDISHA (Pradhan Mantri Gramin Digital Saksharta Abhiyan) training, Digi Pay, Pan Card, Passport, Fasal Bima Yojana, Jeevan Praman Certificate, Insurance services, Ticket Booking, Education services, e-District services, etc. Before commissioning of CSC centre by VLE, the people in Katol block travelled long distance to avail G2C and B2C services. This was wastage of time as well as money. Now, CSC centre in Sonkhamb gp, Katol block has made life easier for these people. The villagers are getting services at their doorsteps.
IMPACT

- In the time of COVID-19 Lockdown, she is providing DIGIPAY Service, did around 1 Lack rupees of transaction.
- Other initiatives: Installation of Arogya Setu App among 200 villagers, booking of Ujjwala gas

COVID-19 lockdown, banking services using DIGIPAY

The VLE received 'Smart Gram Pursakar' for providing all RDD Services to the citizens.
VLE Name: Sachin Pawar  
CSC Location: Ridhora GP, Katol block, NAGPUR  

Divyang VLE Sachin Pawar is empowering Ridhora GP located in Nagpur District, Katol Block. He is actively delivering services like Ayushman Bharat and DigiPay. In the month of April he did 300 transactions using DigiPay.
Tele-Law through the lens of Panel Lawyer (Hyderabad, Andhra Pradesh)

I am Chetana Udwala; CSC Panel Lawyer from Hyderabad. My journey in Tele law services is competent and I am delighted to be a part of this service. I highly appreciate the noble cause of this service as it helps rural people (who are very needy) to connect with the lawyers and seek legal advice to their problems.

Through this service we actually come to know about the situation of the people in villages and their problems through which they are going due to lack of legal awareness and their rights. All these help us to understand and analyze the things in a better way.

Tele Law is a great initiative which has been started by CSC with joint initiative of Department of Justice (DoJ) to seek justice for all over the country irrespective of anything. This service is more helpful to all especially for women where they can seek advice for many issues they face in day to day life in the most convenient and free of cost by Panel Lawyer either through video call or phone. And simultaneously can there, educate them about their rights, rules and responsibilities.

Our VLEs and PLVs play a very important role in promoting this service and by reaching to the citizens of rural areas. It feels very satisfying when poor rural citizens get benefited and their problems get solved after availing our services. In this digital world unique initiative like Tele Law services will have a great impact and we can achieve good results.

Presently a total of 209429 cases are registered under Tele-Law project, out of which 202678 cases have received advice from the Panel lawyers.

For more information log in to: http://www.tele-law.in/
Facebook: https://www.facebook.com/CscTeleLaw/
Twitter: https://twitter.com/Tele_Law

Chetana Udwala, CSC Panel Lawyer
Tele-Law a boon during lockdown: Story from Adityapur village, Jharkhand

Mr. Singh (name changed), a resident of Adityapur village, Ranchi District, Jharkhand was worried about his close relative who was suffering from cancer and was in a critical condition. Due to lockdown applicant was worried and he assumed that he would not be able to take the patient Ranchi hospital as it was approximately 140 km far away from his place.

The applicant did not know how and what steps to take, he consulted VLE Manoj Jha whose CSC center was nearby his house (applicant knew as he has taken various services through CSC) and shared his problem on 27th April, 2020.

Listening to his problem, VLE advised him to register his problem in Tele-Law service and connect with Lawyer. Panel lawyer Mr. Lal Anjay Nath connected with the applicant on allocated time and understood his issue. Panel lawyer advised/informed him to apply for online e-Pass on medical ground by showing all medical report of the patient. Adding to this Panel lawyer also advised the applicant to immediately take the patient to the hospital once he receives e-pass.

As suggested applicant applied for the online e-Pass issued through the district administration. After receiving the e-pass, he then, hired a vehicle, went to Ranchi and got the treatment of the patient. Applicant and patient now have returned back to home safely after the check up. The applicant is very happy and thanked the CSC team and gave a special regards to Panel lawyer, Lal Anjay Nath Shahdeo, for the beneficial advice.

Presently a total of 214660 cases are registered under Tele-Law project, out of which 205289 cases have received advice from the Panel Lawyers.

For more information log in to: [http://www.tele-law.in/](http://www.tele-law.in/)  
Facebook: [https://www.facebook.com/CscTeleLaw/](https://www.facebook.com/CscTeleLaw/)  
Twitter: [https://twitter.com/Tele_Law](https://twitter.com/Tele_Law)

VLE Manoj Jha
CSC Gramin eStore empowering villagers and farmers in Gujarat and Maharashtra

CSC Gramin eStore is taking shape towards generating employment and bridging the market gap among local sellers/farmers and buyers during lockdown. eGrameen Stores are presenting the model of job-led Economic growth.

Total 6 persons got the direct employment through this initiative by CSC Gramin eStore at Jasdan Rajkot. The centre is running by VLE Amit Bhai.

Amit bhai himself visits nearby farms to get fruits, vegetables, dairy products and groceries. He has tied up with edible oil companies also. He offers vegetables that are directly brought to the market from the field.

Instead of the farmer coming all the way to markets where the middleman would fleece them, the VLE went to their doorstep. As a result, customers could get the fresh products daily, making the farm-to-fork concept a reality long before retail chains began doing so in the metros.

The VLE Amit bhai is also distributing free Ration kits to the needy people.
The VLE is also distributing free ration kits.

West Bengal
From grocery items, vegetables and fruits to sanitizers and mask, VLEs of West Bengal are making door to door delivery of all the products through CSC Grameen e-Store. Many Grameen E Stores have been activated and running smoothly in West Bengal. During lock down the Grameen E Stores have been acting as a boon not only for the rural citizens who are getting the products of their need at their home but also for the farmers who are being able to directly sell their products to the citizens.
STATE SCAN

VLE – Subhasish Pattanayak,
District: East Midnapore

VLE: ANIRBAN GHOSAL
District: Birbhum

VLE: SHYAMAL MONDAL
District: Nadia
He is delivering products ordered though CSC Grameen E stores and collecting amount through Digipay.
STATE SCAN

VLE: S K Nijamuddin
District: Malda

[Image of two people interacting]
OTHERS

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